Learning Paths

Infor CloudSuite Business
Infor CloudSuite Industrial
Infor SyteLine v9

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Getting Your Training Program Started

Follow these steps

Whether you're planning training for one person or a whole team, you need to:

1. Identify a **learning path** for each user

2. Enter that learning path into your implementation, upgrade, or training **project plan** and verify its feasibility

3. Create an install of the **Demo DB** so each student can perform the class exercises (this is a database that ships with the product; all of the exercises in our instructor-led and self-directed courses are designed to be used with that database)

4. Give your users an **easy way to access** the courses and materials on their learning paths. We recommend you use this document.

5. Have your users start by watching the **How to Use This Site video** at http://learn.infor.com/cloudsuiteindustrial or http://learn.infor.com/cloudsuitebusiness and reading the material in Before You Start Taking Courses on Your Path

6. Next, have them take one of the options for the **Navigating the User Interface course**. They must take this course before they take any other course, including the Foundation 101 course.

7. Support and track the progress of your users as they finish the rest of their paths

Creating learning paths

A learning path tells the user which courses to take and in which order. To identify paths for your users:

1. For each user, select one of the generic, function-based paths found in this document

2. Identify if there are gaps between the learning path selected and full set of features you'll be using for that function

3. If there are gaps, personalize the path using these learning path tables as guides:

   - CloudSuite Business Course List
   - CloudSuite Industrial Course List (those on SyteLine v9 should use this list)

If you're an education administrator, please read all of the material in the *Before You Start Taking the Courses on Your Path* section prior to assigning learning paths.

Happy learning ☺

Creating Learning Paths

Step 1: Select a Function-based Path

1. **Select the generic, function-based path** that most closely matches your responsibilities.

2. **Take the courses in the order shown**, starting with the Foundation. Click on the titles to go to the *Course Details* section of this document where you'll find links to the materials.

3. **Talk to your project manager** to see if you need to expand or personalize your path.

Foundation (all roles start here)
1. *Before You Start Taking the Courses on Your Path* (read all this material)
2. User Interface
3. Foundation 101 (required for project team members and super users; optional for everyone else)

Accounts Receivable
1. Foundation courses
2. Using Accounts Receivable

Accounts Payable
1. Foundation courses
2. Using Accounts Payable

Customer Service
1. Foundation courses
2. Using Customer Service\Order Entry

Engineering
1. Foundation courses
2. Managing Inventory
3. Using Bills of Material & Engineering Change Notices (BOM/ECN)

Financial Control
1. Foundation courses
2. Managing the General Ledger
3. Using the Excel Financial Reporting Toolset
4. Managing Inventory
5. Purchasing
6. Using Bills of Material & Engineering Change Notices (BOM/ECN)
7. Using Job Orders
8. Costing

IT
1. Foundation courses
2. Systems Administration Introduction
3. Personalizing Forms
4. SQL Server Reporting Services (SSRS)

Planning & Scheduling
1. Foundation courses
2. Managing Inventory
3. Using Bills of Material & Engineering Change Notices (BOM/ECN)
4. Using Job Orders
5. Using Customer Service\Order Entry
6. Using Advanced Planning & Scheduling (APS)

Procurement
1. Foundation courses
2. Purchasing

Production
1. Foundation courses
2. Managing Inventory
3. Using Bills of Material & Engineering Change Notices (BOM/ECN)
4. Using Job Orders

Step 2: Personalize Your Path

If you need to expand or change a function-based path to meet your needs, or if you need to create a completely new path, work through the steps below **with your project manager**. When it's time to start learning, you will find links to the courses and materials in the *Course Details* section of this document.

1. Start with the Foundation

   Select the correct course list below—Infor CloudSuite Business or Infor CloudSuite Industrial--to work with. If you're using SyteLine v9, select the CloudSuite Industrial list.

   Include all courses in Step 1; these are the pre-requisites to ALL of the other courses.

2. Continue with the Fundamentals

   Include the courses you and your project manager identify you need in Step 2. Be aware that some courses have pre-requisites. Any course that's indented means that the parent course is a pre-requisite. For example, you need to take *Managing the General Ledger* before taking *Understanding Multi-Currency*.

3. Finish with Advanced Topics

   Add the courses you and your project manager identify you need in Step 3. These are courses for topics that are advanced or used only in special circumstances. Some of these courses have multiple pre-requisites from different topic categories. We've listed the pre-requisites below each course with a checkmark ✓.

CloudSuite Business Course List

Category	Step 1	Step 2	Step 3
Orientation	• Before You Start Taking the Courses on Your Path (.5h)		

Foundation	• User Interface (4h)
	  o CloudSuite Business: Foundation 101 (8h)
			• Multi-site Foundation (16h)
			  ✓ Purchasing
			  ✓ Customer Service/Order Entry
			  ✓ General Ledger

Engineering		• Using Bills of Material & Engineering Change Notices (BOM/ECN) (8h)	• Estimating (8h)

Category	Step 1	Step 2	Step 3

Financial Management		• Managing the General Ledger (8h)
		  o SyteLine: Using the Excel Financial Reporting Toolset (4h)
		  o SyteLine: Understanding Multi-Currency (8h)
		• Using Accounts Payable (8h)
		• Using Accounts Receivable (8h)
		• Managing Fixed Assets (4h)
			• Costing (16h)
			  ✓ Purchasing
			  ✓ General Ledger
			  ✓ Job Shop Manufacturing
			• Understanding the Credit Card Interface (4h)
			  ✓ Accounts Receivable
			• Navigating the Tax Interface (4h)
			  ✓ Tax topic in Advanced Order Entry

Human Capital Management		• Managing Payroll (4h) • Using Human Resources (4h)	
Performance Management		• Using the Workbench Suite (8h)	• Configuring BI (8h)

Production Management		• Doc-Trak (4h)
		• Job Shop Manufacturing (8h)
			• Managing Projects (8h)
			  ✓ General Ledger
			  ✓ Accounts Payable
			  ✓ Accounts Receivable

Sales & Order Management		• Using Customer Service/Order Entry (8h)
		  o SyteLine: Using Customer Relationship Management (4h)
		  o SyteLine: Using Advanced Order Entry (16h)
		  o SyteLine: Managing Return Material Authorizations (8h)
			• Portals – Customer (8h)
			  ✓ SyteLine: Infor Portal Foundation (2h)
			• Portals – Reseller (8h)
			  ✓ SyteLine: Infor Portal Foundation (2h)

Service Management		• Using Advanced Plant Maintenance (8h) • Using SyteLine Service (8h)	

Supply Chain Management		• Managing Inventory (16h)
		• Purchasing (8h)
		  o SyteLine: Using Request for Quote (4h)
			• Portals – Vendor (8h)
			  ✓ SyteLine: Infor Portal Foundation (2h)

Technology		• Systems Administration Introduction (8h) • Personalizing Forms (8h)	• Infor Portal Foundation (2h) • Using the Application Event System (16h) • Mobile (4h)

CloudSuite Industrial Course List

Category	Step 1	Step 2	Step 3
Orientation	• Before You Start Taking the Courses on Your Path (.5h)		

Foundation	• User Interface (4h)
	   o SyteLine: Foundation 101 (16h)
			• Multi-site Foundation (16h)
			   o Purchasing
			   o Customer Service/Order Entry
			   o General Ledger

Engineering		• Using Bills of Material & Engineering Change Notices (BOM/ECN) (8h)	• Estimating (8h) • FasView (4h) • Using Features & Options Product Configurator (8h)

Financial Management		• Managing the General Ledger (8h)
		   o Using the Excel Financial Reporting Toolset (4h)
		   o Understanding Multi-Currency (8h)
		• Using Accounts Payable (8h)
		• Using Accounts Receivable (8h)
		• Managing Fixed Assets (4h)
			• Costing (16h)
			   o Purchasing
			   o General Ledger
			   o Job Shop Manufacturing
			• Understanding the Credit Card Interface (4h)
			   o Accounts Receivable
			• Navigating the Tax Interface (4h)
			   o Tax topic in Advanced Order Entry

Human Capital Management		• Managing Payroll (4h) • Using Human Resources (4h)	• Payroll Interface (4h)
Industry Packs			• Process Manufacturing (1h) Talk to your implementation consultant for details about other specific industry packs
Performance Management		• Using the Workbench Suite (8h)	• Configuring BI (8h)

Category	Step 1	Step 2	Step 3

Production Management		• Job Shop Manufacturing (8h)
		• Repetitive Manufacturing (8h)
		• Using Factory Track - Shop Floor (8h)
		• Using Factory Track - Time Track (8h)
		• Using Factory Track - Warehouse Mobility (8h)
		• Doc-Trak (4h)
		• Shop-Trak (8h)
			• Managing Projects (8h)
			  ✓ General Ledger
			  ✓ Accounts Payable
			  ✓ Accounts Receivable
			• Using Advanced Planning & Scheduling (APS) (8h)
			  ✓ Job Shop or Repetitive Mfg
			  ✓ Customer Order Entry
			• Using the Scheduler (8h)
			  ✓ Job Shop or Repetitive Mfg
			• Material Requirements Planning (8h)
			• Using Co-products and By-products (8h)
			  ✓ Job Shop Mfg
			• EDI (8h)
			• Advanced Forecasting (8h)
			• SytePlan (8h)

Quality Management			• Using Quality Control Solution (QCS) – Supplier (8h)
			  ✓ Purchasing
			• Using Quality Control Solution (QCS) - In Process (8h)
			  ✓ Job Shop Manufacturing
			• Using Quality Control Solution (QCS) – Customer (8h)
			  ✓ Customer Service\Order Entry
			  ✓ Return Material Authorizations
			• Using Quality Control Solution (QCS) – Enterprise (8h)

Sales & Order Management		• Using Customer Service/Order Entry (8h)
		  o Using Customer Relationship Management (4h)
		  o Using Advanced Order Entry (16h)
		  o Managing Return Material Authorizations (8h)
			• Portals – Customer (8h)
			  ✓ Infor Portal Foundation (2h)
			• Portals – Reseller (8h)
			  ✓ Infor Portal Foundation (2h)

Service Management		• Using Advanced Plant Maintenance (8h) • Using SyteLine Service (8h)	• Remote Service Manager

Category	Step 1	Step 2	Step 3
Supply Chain Management		• Managing Inventory (16h) • Purchasing (8h) o Using Request for Quote (4h)	• Portals – Vendor (8h) ✓ Infor Portal Foundation (2h)
Technology		• Systems Administration Introduction (8h) • Personalizing Forms (8h) • SQL Server Reporting Services (16h)	• Using the Application Event System (16h) • Using Mongoose to Extend the Application (16h) ✓ Personalizing Forms • Mobile (4h) • Bartender (4h) • Infor Portal Foundation (2h)
Country Packs			• Talk to your implementation consultant for details about your specific country

Before You Start Taking the Courses on Your Path

Course Options

When it's time to take a course, go to the *Course Details* portion of this document. You may have up to three types of courses to choose from as shown below.

Method	Included in training subscription?	All courses available via this method?
On-site, Instructor-led Training	No	Yes
Public, instructor-led Training	Yes	No
Self-paced Video Course	Yes	No

Notice, we said that you "may" have up to three types to choose from.

- **All** of the topics can be learned via on-site, private events. Some of these are formal courses, and some are informal workshops.
- **Many, but not all** of the topics can be learned using courses and materials found in the Info Campus SyteLine, CloudSuite Industrial, or CloudSuite Business education subscription

Why aren't some courses taught as public, instructor-led or self-paced courses? The answer is that some courses don't have a high enough demand to merit a public event or because they involve more complex topics that are best taught on-site.

The Education Footprint found on the training library site provides a quick summary view of which courses can be learned via the education subscription and which must be learned via a private, on-site event.

If you need an on-site course, contact your Infor account manager to request an event. Please note that the cost of these on-site, private events are **not** covered by the SyteLine, CloudSuite Business, or CloudSuite Industrial education subscriptions.

Subscription Courses and Materials

The training subscription includes:

- Training guides for formal courses
- *Self-paced videos*
- Virtual, public instructor-led courses

The subscription provides self-paced or instructor-led courses for many, but not all, of the formal courses. For some topics, the subscription provides *Self-paced videos*. For others, it provides instructor-led courses, most of which are taught over the internet. For others, it provides both videos and instructor-led courses.

When a topic has both instructor-led and self-paced video course options, you do **not** need to take both. Both types of courses use the same training guide and cover the **exact** same material. If you decide to use the self-paced courses, please note:

- The videos match up with the **sections or lessons** on the Training guide
- The video **descriptions** refer to the topics in the section that are covered in the video

Whatever option you select, you will need a login to the Demo database to do the exercises in the class.

Hands-on Exercises and the Demo Database

You will learn and retain significantly more if you perform the exercises that are included in the formal courses. All of the exercises in these courses are designed to be performed in the SyteLine\CloudSuite Demo database (sometimes called the "bicycle" database) that comes with the product. Before taking a course, please ask your system administrator to give you a login to a fresh instance of the SyteLine\CloudSuite Demo database so you can do the hands-on work.

Your Login to Infor Campus

All of the links found in the *Course Details* point to courses or materials on Infor Campus. You will need a login to take the courses. If you don't have a login to Campus, go to education.infor.com and click the "New User?" link to request one.

Course Material Versions

When you begin to work through your learning path, you will see that some of the courses only have SyteLine version 8 materials at this time. While the user interface is slightly different between version 8 and version 9 and the CloudSuites, **97% of the concepts, processes, and procedures are the same**. Use the v8 materials to learn the topic. We are developing new materials for some courses; see the *Education Footprint* on the training library site for more information.

Education Administration

If you would like to modify this document, please contact Infor Education, and we will provide you the source Word file.

Your users should use this document as the primary method to find and access courses on Infor Campus. However, you will want to know about the information below to help them better. But remember that they will experience less confusion if they simply use the links in this document.

Type	Course Name	Description
Video	Infor: Infor Campus SyteLine Subscription Overview	A video overview of the SyteLine subscription and how to best use it.
Video	Infor: Registering for Courses on Infor Campus	Registering for eLearning and Instructor-Led courses on Infor Campus

Detail Contents

New Features

v9.00.30

Self-paced videos

Type	Course Name	Description
Video	CloudSuite Business / CloudSuite Industrial: v9 New Features Overview - eLearning (v9.00.30)	An overview of the new v9.00.30 enhancements for APS, Costing, Pricing, Finance, Multi-site, and other miscellaneous features.

Country Packs

Country Packs

Public instructor-led training

At the current time, Country Packs are taught only on an on-site, private basis. See the section on Learning Options in this guide to find out how to request an event.

Engineering

CADLink

Estimated time required: 8 hours

Public instructor-led training

At the current time, this course is taught only on an on-site, private basis. See the section on Learning Options in this guide to find out how to request an event.

FasView

Estimated time required: 4 hours

Public instructor-led training

At the current time, this course is taught only on an on-site, private basis. See the section on Learning Options in this guide to find out how to request an event.

Using Bills of Material and Engineering Change Notices

Estimated time required: 8 hours

Training guides:

- Used in the ILT: CloudSuite Business / CloudSuite Industrial: v9 Training Guide - Using Bills of Materials and Engineering Change Notices (BOM/ECN) (v9.00.30)
- Used in the self-paced video course: CloudSuite Business / CloudSuite Industrial / SyteLine: v9 Training Guide - Using Bills of Materials and Engineering Change Notices (BOMs/ECNs)

Take either:

- A public ILT course
- The self-paced video course
- A private on-site workshop

Type	Course Name	Description
Instructor-led	CloudSuite Business / CloudSuite Industrial: v9 Using Bills of Materials and Engineering Change Notices (BOM/ECN) (v9.00.30)	This course covers the creation and management of bill of materials (BOMs) in the system, including the item records, routing, resources, and materials that make up the BOM. It also includes instruction on the use of Engineering Change Notices (ECNs) to manage item revisions.

Self-paced videos

Type	Course Name	Description
Video	CloudSuite Business / CloudSuite Industrial: v9 Using Bills of Materials and Engineering Change Notices (BOM/ECN) - eLearning (v9.00.xx)	This course covers the creation and management of bill of materials (BOMs) in the system, including the item records, routing, resources, and materials that make up the BOM. It also includes instruction on the use of Engineering Change Notices (ECNs) to manage item revisions.

Using Estimates

Estimated time required: 8 hours

Training guides:

- Used in the ILT: CloudSuite Business / CloudSuite Industrial: v9 Training Guide - Using Estimates (v9.00.30)
- Used in the self-paced video course: SyteLine: Training Guide - Estimating v8.03

Take either:

- A public ILT course
- A private on-site workshop
- The self-paced video course

The self-paced course is for v8, but the material applies to v9 and the CloudSuites. Read the product release notes to find out what's new on the later version.

Public instructor-led training

Type	Title	Description
Instructor-led	CloudSuite Business / CloudSuite Industrial: v9 Using Estimates (v9.00.30)	Estimate orders, estimate job orders, calculating profit margins, creating quotes, converting to customer orders and job orders, basic configuration.

Self-paced videos

Type	Title	Description
Video	[CloudSuite Business / CloudSuite Industrial: v9 Using Estimates - eLearning (v9.00.xx)](#)	Estimate orders, estimate job orders, calculating profit margins, creating quotes, converting to customer orders and job orders, basic configuration.

Using the Features and Options Product Configurator

Estimated time required: 8 hours

Training guide: [SyteLine: Training Guide - Features and Options v9](#)

Public instructor-led training

At the current time, this course is taught only on an on-site, private basis. See the section on Learning Options in this guide to find out how to request an event.

Financial Management

Costing Foundation

Estimated time required: 16 hours

Training guides:

- Used in the ILT: CloudSuite Business / CloudSuite Industrial: v9 Training Guide - Costing Foundation (v9.00.30)
- Used in the self-paced video course: SyteLine: Training Guide - Costing v8.03

Take either:

- A public ILT course
- A private on-site workshop
- The self-paced video series

The self-paced course is for v8, but the material applies to v9 and the CloudSuites. Read the product release notes to find out what's new in the later version.

Public instructor-led training

Type	Title	Description
Instructor-led	CloudSuite Business / CloudSuite Industrial: v9 Costing Foundation (v9.00.30)	This course introduces the components, requirements, and procedures to manage Costing in the application. Topics include how different costing methods – Standard and Actual, Average, Last in first out (LIFO), First in first out (FIFO), and Specific are used when the system creates inventory transactions. This course also covers maintenance requirements of a standard costing system, how to research costing information, all the various costing transactions that the system processes create, and cost flows from inventory setup. Costing reports and how these reports can be used in day-to-day business processes is also included.

Self-paced videos

Start with the first video and work your way down to the bottom of the list.

Type	Title	Description
Video	CloudSuite Business / CloudSuite Industrial: v9 Costing Foundation - eLearning (v9.00.xx)	This course introduces the components, requirements, and procedures to manage Costing in the application. Topics include how different costing methods – Standard and Actual, Average, Last in first out (LIFO), First in first out (FIFO), and Specific are used when the system creates inventory transactions. This course also covers maintenance requirements of a standard costing system, how to research costing information, all the various costing transactions that the system processes create, and cost flows from inventory setup. Costing reports and how these reports can be used in day-to-day business processes is also included.
Video	SyteLine: Costing v8 - Sec00: Preface Part 01	What you need to start the class
Video	SyteLine: Costing v8 - Sec00: Preface Part 02	v8.03 Update -- Class changes and additions for version 8.03 (make sure you download the v8.03 training guide to see the new material)
Video	SyteLine: Costing v8 - Sec01: Item and Inventory Account Setup Part 01	Introduction
Video	SyteLine: Costing v8 - Sec01: Item and Inventory Account Setup Part 02	How to set an item's cost type and method
Video	SyteLine: Costing v8 - Sec01: Item and Inventory Account Setup Part 03	How to set up accounts used in inventory transactions
Video	SyteLine: Costing v8 - Sec01: Item and Inventory Account Setup Part 04	Journal transaction report
Video	SyteLine: Costing v8 - Sec01: Item and Inventory Account Setup Part 05	Material transaction report
Video	SyteLine: Costing v8 - Sec01: Item and Inventory Account Setup Part 06	Item costing report	Wrap up
Video	SyteLine: Costing v8 - Sec02: How the Cost Methods Work Part 01	Introduction
Video	SyteLine: Costing v8 - Sec02: How the Cost Methods Work Part 02	Average cost method
Video	SyteLine: Costing v8 - Sec02: How the Cost Methods Work Part 03	Exercise: get ready

Type	Title	Description
Video	SyteLine: Costing v8 - Sec02: How the Cost Methods Work Part 04	Exercise: average cost method - standard cost
Video	SyteLine: Costing v8 - Sec02: How the Cost Methods Work Part 05	Exercise: average cost method - actual cost
Video	SyteLine: Costing v8 - Sec02: How the Cost Methods Work Part 06	LIFO/FIFO cost method
Video	SyteLine: Costing v8 - Sec02: How the Cost Methods Work Part 07	Exercise: LIFO/FIFO cost method - standard cost
Video	SyteLine: Costing v8 - Sec02: How the Cost Methods Work Part 08	Exercise: LIFO/FIFO cost method - actual cost
Video	SyteLine: Costing v8 - Sec02: How the Cost Methods Work Part 09	Specific cost method
Video	SyteLine: Costing v8 - Sec02: How the Cost Methods Work Part 10	Exercise: specific cost method - standard cost
Video	SyteLine: Costing v8 - Sec02: How the Cost Methods Work Part 11	Exercise: specific cost method - actual cost
Video	SyteLine: Costing v8 - Sec02: How the Cost Methods Work Part 12	Standard cost method
Video	SyteLine: Costing v8 - Sec02: How the Cost Methods Work Part 13	Exercise: standard cost method
Video	SyteLine: Costing v8 - Sec02: How the Cost Methods Work Part 14	Wrap up
Video	SyteLine: Costing v8 - Sec03: Purchasing Master Files and Reports Part 01	Introduction to costing for purchased items | How does the purchased unit cost get updated?
Video	SyteLine: Costing v8 - Sec03: Purchasing Master Files and Reports Part 02	What is the cost flow of purchased items?
Video	SyteLine: Costing v8 - Sec03: Purchasing Master Files and Reports Part 03	How to set up the default accounts for receiving and vouchering | What is the vouchers payable report? | What is the purchase order variance report?

Type	Title	Description
Video	SyteLine: Costing v8 - Sec03: Purchasing Master Files and Reports Part 04	What is the material transactions report?
Video	SyteLine: Costing v8 - Sec03: Purchasing Master Files and Reports Part 05	Exercise: identify source of variance | Wrap up
Video	SyteLine: Costing v8 - Sec04: Purchasing Costing Part 01	About the exercises in this section | Purchase orders | Exercise: create and update PO line cost
Video	SyteLine: Costing v8 - Sec04: Purchasing Costing Part 02	Purchase order receiving | Exercise: prepare journal
Video	SyteLine: Costing v8 - Sec04: Purchasing Costing Part 03	Exercise: PO receiving - standard cost
Video	SyteLine: Costing v8 - Sec04: Purchasing Costing Part 04	Exercise: PO receiving - actual cost
Video	SyteLine: Costing v8 - Sec04: Purchasing Costing Part 05	Purchase order vouchering | Exercise: purchase order vouchering - standard cost
Video	SyteLine: Costing v8 - Sec04: Purchasing Costing Part 06	Exercise: purchase order vouchering - actual cost
Video	SyteLine: Costing v8 - Sec04: Purchasing Costing Part 07	Wrap up
Video	SyteLine: Costing v8 - Sec04: Purchasing Costing Part 08	v8.03 Update -- Purchase Overhead
Video	SyteLine: Costing v8 - Sec05: Manufactured Costs - Direct Costs Part 01	Introduction to costing for manufactured items | Where do I see the current unit cost?
Video	SyteLine: Costing v8 - Sec05: Manufactured Costs - Direct Costs Part 02	Where do I find the fields used in the costing formulas?
Video	SyteLine: Costing v8 - Sec05: Manufactured Costs - Direct Costs Part 03	How to update the current manfuctured unit cost
Video	SyteLine: Costing v8 - Sec05: Manufactured Costs - Direct Costs Part 04	Exercise: current BOM cost roll-up

Type	Title	Description
Video	SyteLine: Costing v8 - Sec05: Manufactured Costs - Direct Costs Part 05	How to calculate direct material costs | Exercise: calculate direct material costs
Video	SyteLine: Costing v8 - Sec05: Manufactured Costs - Direct Costs Part 06	How to calculate direct labor costs | How to update cost rates on the operation form | Exercise: calculate direct labor costs
Video	SyteLine: Costing v8 - Sec05: Manufactured Costs - Direct Costs Part 07	How to calculate outside processing costs | wrap up
Video	SyteLine: Costing v8 - Sec06: Manufactured Costs - Overhead Part 01	Introduction to overhead cost
Video	SyteLine: Costing v8 - Sec06: Manufactured Costs - Overhead Part 02	How to turn on overhead application on a work center | Exercise: turn on overhead application
Video	SyteLine: Costing v8 - Sec06: Manufactured Costs - Overhead Part 03	How to calculate labor overhead costs | Exercise: calculate labor overhead costs
Video	SyteLine: Costing v8 - Sec06: Manufactured Costs - Overhead Part 04	How to calculate machine overhead costs | Exercise: calculate machine overhead costs
Video	SyteLine: Costing v8 - Sec06: Manufactured Costs - Overhead Part 05	How to calculate material overhead | Exercise: calculate material overhead
Video	SyteLine: Costing v8 - Sec06: Manufactured Costs - Overhead Part 06	Exercise: calculate total overhead cost
Video	SyteLine: Costing v8 - Sec07: Manufactured Costs - Views Part 01	What are accumulated and assembly costs? | Indented current BOM report
Video	SyteLine: Costing v8 - Sec07: Manufactured Costs - Views Part 02	Exercise: calculate accumulated and assembly costs
Video	SyteLine: Costing v8 - Sec07: Manufactured Costs - Views Part 03	Exercise: calculate accumulated and assembly costs 2 (optional)
Video	SyteLine: Costing v8 - Sec07: Manufactured Costs - Views Part 04	Wrap up
Video	SyteLine: Costing v8 - Sec08: Manufactured Standard Unit Cost Part 01	Note about the exercises | Where does standard unit cost come from? | How to view standard costs | How to compare current and standard costs | How to calculate manufactured standard cost

Type	Title	Description
Video	SyteLine: Costing v8 - Sec08: Manufactured Standard Unit Cost Part 02	Exercise: identify cause of difference between standard and current cost
Video	SyteLine: Costing v8 - Sec08: Manufactured Standard Unit Cost Part 03	Exercise: calculate standard unit cost (optional)
Video	SyteLine: Costing v8 - Sec08: Manufactured Standard Unit Cost Part 04	Wrap up
Video	SyteLine: Costing v8 - Sec09: Job Order Costing - Master Files Part 01	Note on the exercises	Introduction
Video	SyteLine: Costing v8 - Sec09: Job Order Costing - Master Files Part 02	How to define accounts used to capture job costs
Video	SyteLine: Costing v8 - Sec09: Job Order Costing - Master Files Part 03	Calculate variances against	How to define accounts used for standard cost variances
Video	SyteLine: Costing v8 - Sec09: Job Order Costing - Master Files Part 04	Employees	Shift codes
Video	SyteLine: Costing v8 - Sec09: Job Order Costing - Master Files Part 05	Exercise: set parameters
Video	SyteLine: Costing v8 - Sec09: Job Order Costing - Master Files Part 06	Job exceptions report
Video	SyteLine: Costing v8 - Sec09: Job Order Costing - Master Files Part 07	WIP valuation report
Video	SyteLine: Costing v8 - Sec09: Job Order Costing - Master Files Part 08	Job cost detail breakout report
Video	SyteLine: Costing v8 - Sec09: Job Order Costing - Master Files Part 09	Material transactions report	Job shop manufacturing cost reports
Video	SyteLine: Costing v8 - Sec10: Job Order Costing - Accumulating Costs Part 01	Job Orders
Video	SyteLine: Costing v8 - Sec10: Job Order Costing - Accumulating Costs Part 02	Job Materials

Type	Title	Description
Video	SyteLine: Costing v8 - Sec10: Job Order Costing - Accumulating Costs Part 03	Exercise: prepare for exercise
Video	SyteLine: Costing v8 - Sec10: Job Order Costing - Accumulating Costs Part 04	Exercise: view and update costs
Video	SyteLine: Costing v8 - Sec10: Job Order Costing - Accumulating Costs Part 05	Job order material issuing	Exercise: issue materials - standard cost
Video	SyteLine: Costing v8 - Sec10: Job Order Costing - Accumulating Costs Part 06	Exercise: issue materials - actual cost
Video	SyteLine: Costing v8 - Sec10: Job Order Costing - Accumulating Costs Part 07	Job operations
Video	SyteLine: Costing v8 - Sec10: Job Order Costing - Accumulating Costs Part 08	Unposted job transactions	Post job transactions	Exercise: post labor and pieces complete - standard cost
Video	SyteLine: Costing v8 - Sec10: Job Order Costing - Accumulating Costs Part 09	Exercise: post labor and pieces complete - actual cost
Video	SyteLine: Costing v8 - Sec11: Job Order Costing - Moving to Stock Part 01	Cost based on complete operations or jobs	Job order production receipt
Video	SyteLine: Costing v8 - Sec11: Job Order Costing - Moving to Stock Part 02	Exercise: purge journal
Video	SyteLine: Costing v8 - Sec11: Job Order Costing - Moving to Stock Part 03	Exercise: move finished goods to inventory - standard cost
Video	SyteLine: Costing v8 - Sec11: Job Order Costing - Moving to Stock Part 04	Exercise: move finished goods to inventory - actual cost
Video	SyteLine: Costing v8 - Sec12: Job Order Costing - Closing the Job Part 01	Job order closing
Video	SyteLine: Costing v8 - Sec12: Job Order Costing - Closing the Job Part 02	Exercise: close job - standard cost
Video	SyteLine: Costing v8 - Sec12: Job Order Costing - Closing the Job Part 03	Exercise: close job - actual cost

Type	Title	Description
Video	SyteLine: Costing v8 - Sec12: Job Order Costing - Closing the Job Part 04	Wrap up
Video	SyteLine: Costing v8 - Sec13: Process Costing - Master Files Part 01	Introduction
Video	SyteLine: Costing v8 - Sec13: Process Costing - Master Files Part 02	Work centers | Product codes
Video	SyteLine: Costing v8 - Sec13: Process Costing - Master Files Part 03	Production costs by work center report | Work center transactions report | Exercise: repetitive mfg cost reports
Video	SyteLine: Costing v8 - Sec13: Process Costing - Master Files Part 04	Wrap up
Video	SyteLine: Costing v8 - Sec14: Process Costing - Accumulating Costs Part 01	How to directly charge labor to the work center | How to directly charge machine overhead to a work center
Video	SyteLine: Costing v8 - Sec14: Process Costing - Accumulating Costs Part 02	Exercise: prepare for exercises
Video	SyteLine: Costing v8 - Sec14: Process Costing - Accumulating Costs Part 03	Exercise: charge labor directly to a work center
Video	SyteLine: Costing v8 - Sec14: Process Costing - Accumulating Costs Part 04	How to directly issue materials to a work center | Exercise: issue materials directly to a work center
Video	SyteLine: Costing v8 - Sec14: Process Costing - Accumulating Costs Part 05	Production schedules | Production schedule items | Production schedule release operations | Production schedule release materials
Video	SyteLine: Costing v8 - Sec14: Process Costing - Accumulating Costs Part 06	How to backflush costs and post pieces complete | Exercise: post pieces complete
Video	SyteLine: Costing v8 - Sec14: Process Costing - Accumulating Costs Part 07	How to mark pieces scrapped and move to scrap expense account | Exercise: post pieces scrapped
Video	SyteLine: Costing v8 - Sec14: Process Costing - Accumulating Costs Part 08	Wrap up
Video	SyteLine: Costing v8 - Sec15: Process Costing - Closing a Period Part 01	Work centers | End of period costing | Exercise: close work center | Wrap up

Type	Title	Description
Video	SyteLine: Costing v8 - Sec16: Customer Order Costing Part 01	Customer order master files | Order cost report | Exercise: Print Reports
Video	SyteLine: Costing v8 - Sec16: Customer Order Costing Part 02	Customer order shipping | Exercise: Customer order shipping - standard cost
Video	SyteLine: Costing v8 - Sec16: Customer Order Costing Part 03	Exercise: Customer order shipping - actual cost

Managing Fixed Assets

Estimated time required: 4 hours

Training guides:

- Used in the ILT: CloudSuite Business / CloudSuite Industrial: v9 Training Guide - Managing Fixed Assets (v9.00.30)
- Used in the self-paced video course: CloudSuite Business / CloudSuite Industrial / SyteLine: v9 Training Guide - Managing Fixed Assets

Take either:

- A public ILT course
- A private on-site workshop
- The self-paced video series

Public instructor-led training

Take either of the courses below.

Type	Title	Description
Instructor-led	CloudSuite Business / CloudSuite Industrial: v9 Managing Fixed Assets (v9.00.30)	This course covers fixed assets features including how to set up for fixed assets, add new fixed assets, track costs, calculate and post depreciation, transfer assets, dispose of assets, and generate fixed asset reports.

Type	Title	Description
Video	CloudSuite Business / CloudSuite Industrial: v9 Managing Fixed Assets - eLearning (v9.00.xx)	This course covers fixed assets features including how to set up for fixed assets, add new fixed assets, track costs, calculate and post depreciation, transfer assets, dispose of assets, and generate fixed asset reports.

Managing the General Ledger

Estimated time required: 8 hours

Training guides:

- Used in the ILT: CloudSuite Business / CloudSuite Industrial: v9 Training Guide - Managing the General Ledger (v9.00.30)
- Used in the self-paced video course: CloudSuite Business / CloudSuite Industrial / SyteLine: v9 Training Guide - Managing the General Ledger

Take either:

- A public ILT course
- A private on-site workshop
- The self-paced video course

Public instructor-led training

Type	Title	Description
Instructor-led	CloudSuite Business / CloudSuite Industrial: v9 Managing the General Ledger (v9.00.30)	Chart of accounts, journals, journal transactions, posting to the general ledger, journal and GL reporting, unit codes, multiple sets of books, basic configuration.

Self-paced videos

Type	Title	Description
Video	CloudSuite Business / CloudSuite Industrial: v9 Managing the General Ledger - eLearning (v9.00.xx)	This course covers the charts of accounts, creating accounting periods, budgets, and user journals. Entering normal, reversing, and recurring journal entries, year-end processing procedures and printing financial statements are also covered. This course will also cover setting up multiple financial sets of books.

Navigating the Tax Interface

Estimated time required: 4 hours

Training guides:

- Used in the ILT: CloudSuite Business / CloudSuite Industrial: v9 Training Guide - Navigating the User Interface (v9.00.30)
- Used in the self-paced video course: CloudSuite Business / CloudSuite Industrial / SyteLine: v9 Training Guide - Navigating the User Interface

Public instructor-led training

Type	Title	Description
Instructor-led	CloudSuite Business / CloudSuite Industrial: v9 Navigating the User Interface (v9.00.30)	Finding forms; finding, adding, and editing records; running reports, activities, utilities; moving data to and from Excel.

Using Accounts Payable

Estimated time required: 8 hours

Training guides:

- Used in the ILT: CloudSuite Business / CloudSuite Industrial: v9 Training Guide - Using Accounts Payable (v9.00.30)
- Used in the self-paced video course: CloudSuite Business / CloudSuite Industrial / SyteLine: v9 Training Guide - Using Accounts Payable

Take either:

- A public ILT course
- A private on-site workshop
- The self-paced video course

Public instructor-led training

Type	Title	Description
Instructor-led	CloudSuite Business / CloudSuite Industrial: v9 Using Accounts Payable (v9.00.30)	Setting up accounts payable accounts and specifying accounts payable parameters, setting up vendors, creating and posting vouchers, generating and distributing payments, and printing, posting, and voiding checks.

Type	Title	Description
Video	CloudSuite Business / CloudSuite Industrial: v9 Using Accounts Payable - eLearning (v9.00.xx)	Setting up accounts payable accounts and specifying accounts payable parameters, setting up vendors, creating and posting vouchers, generating and distributing payments, and printing, posting, and voiding checks.

Using Accounts Receivable

Estimated time required: 8 hours

Training guides:

- Used in the ILT: CloudSuite Business / CloudSuite Industrial: v9 Training Guide - Using Accounts Receivable (v9.00.30)

- Used in the self-paced video course: CloudSuite Business / CloudSuite Industrial / SyteLine: v9 Training Guide - Using Accounts Receivable

Take either:

- A public ILT course
- A private on-site workshop
- The self-paced video course

Public instructor-led training

Take either of the courses below.

Type	Title	Description
Instructor-led	CloudSuite Business / CloudSuite Industrial: v9 Using Accounts Receivable (v9.00.30)	This course covers learning the basic accounts receivable tools to perform the tasks of creating customer records, creating, distributing, and posting invoices, credits, and payments, managing customer credit, and posting to bank reconciliations. Also covered are setting up various system parameters that support accounts receivable workflows.

Type	Title	Description
Video	CloudSuite Business / CloudSuite Industrial: v9 Using Accounts Receivable - eLearning (v9.00.xx)	This course covers learning the basic accounts receivable tools to perform the tasks of creating customer records, creating, distributing, and posting invoices, credits, and payments, managing customer credit, and posting to bank reconciliations. Also covered are setting up various system parameters that support accounts receivable workflows.

Using Multi-Currency

Estimated time required: 8 hours

Training guide: CloudSuite Business / CloudSuite Industrial: v9 Training Guide - Using Multi-Currency (v9.00.30)

Take either:

- A public ILT course
- A private on-site workshop
- The self-paced video course

Public instructor-led training

Type	Course Name	Description
Instructor-led	CloudSuite Business / CloudSuite Industrial: v9 Using Multi-Currency (v9.00.30)	This course covers setting up files needed for multiple currencies, setting up and managing customer orders, and creating customer payments. In addition, the course explains how A/P and A/R are affected by multiple currencies and how reevaluations are performed in A/R.

Self-paced videos

Type	Title	Description
Video	CloudSuite Business / CloudSuite Industrial: v9 Using Multi-Currency - eLearning (v9.00.xx)	This course covers setting up files needed for multiple currencies, setting up and managing customer orders, and creating customer payments. In addition, the course explains how A/P and A/R are affected by multiple currencies and how reevaluations are performed in A/R.

Using the Credit Card Interface

Estimated time required: 4 hours

Training guide: CloudSuite Business / CloudSuite Industrial: v9 Training Guide - Using the Credit Card Interface (v9.00.30)

Take either:

- A public ILT course
- A private on-site workshop

Public instructor-led training

Type	Title	Description
Instructor-led	CloudSuite Business / CloudSuite Industrial: v9 Using the Credit Card Interface (v9.00.30)	This course introduces the Credit Card Interface and describes how to pay a customer order with a credit card, pay an invoice with a credit card, pay a service order with a credit card, and process customer credits and returns.

Using the Excel Financial Reporting Toolset

Estimated time required: 4 hours

Training guides:

- Used in the ILT: CloudSuite Business / CloudSuite Industrial: v9 Training Guide - Using the Excel Financial Reporting Toolset (v9.00.30)
- Used in the self-paced video course: CloudSuite Business / CloudSuite Industrial / SyteLine: v9 Training Guide - Using the Excel Financial Reporting Toolset

Make sure to download the data set for course; it's a separate attachment to the training guide record on Infor Campus.

Take either:

- A public ILT course
- A private on-site workshop
- The self-paced video course

Public instructor-led training

Type	Title	Description
Instructor-led	CloudSuite Business / CloudSuite Industrial: v9 Using the Excel Financial Reporting Toolset (v9.00.30)	Setting up the Excel Financial Toolset and using it to build financial statements.

Self-paced videos

Type	Title	Description
Video	CloudSuite Business / CloudSuite Industrial: v9 Using the Excel Financial Reporting Toolset - eLearning (v9.00.xx)	Setting up the Excel Financial Toolset and using it to build financial statements.

Foundation

CloudSuite Business: Foundation 101

Estimated time required: 8 hours

Training guides:

- Used in the ILT: CloudSuite Business: v9 Training Guide - Foundation 101 (v9.00.30)
- Used in the self-paced video course: CloudSuite Business: v9 Training Guide - Foundation 101

Take either:

- A public ILT course
- The self-paced video course
- A private on-site workshop

Public instructor-led training

Type	Title	Description
Instructor-led	CloudSuite Business: v9 Foundation 101 (v9.00.30)	Purchase to pay, order to cash, & financial reporting processes. Key records that support the processes.

Self-paced videos

Type	Course Name	Description
Video	CloudSuite Business: v9 Foundation 101 - eLearning (v9.00.xx)	Purchase to pay, order to cash, & financial reporting processes. Key records that support the processes.

CloudSuite Industrial: Foundation 101

Estimated time required: 16 hours

Training guides:

- Used in the ILT: CloudSuite Industrial: v9 Training Guide - Foundation 101 (v9.00.30)

- Used in the self-paced video course: CloudSuite Industrial / SyteLine: v9 Training Guide - Foundation 101

Take either:

- A public ILT course
- The self-paced video course
- A private on-site workshop

Public instructor-led training

Type	Title	Description
Instructor-led	CloudSuite Industrial: v9 Foundation 101 (v9.00.30)	The course introduces fundamentals, including how to set up customers, items, vendors, work centers, employees, and a bill of materials (BOM), create customer orders, jobs, and purchase orders, manage inventory, record invoices in accounts receivable (AR), pay vouchers from accounts payable (AP), and use the general ledger (GL).

Self-paced videos

Type	Course Name	Description
Video	SyteLine: v9 Foundation 101 01 - Course Scenario	The course introduces fundamentals, including how to set up customers, items, vendors, work centers, employees, and a bill of materials (BOM), create customer orders, jobs, and purchase orders, manage inventory, record invoices in accounts receivable (AR), pay vouchers from accounts payable (AP), and use the general ledger (GL).

User Interface

Estimated time required: 4 hours

Training guides:

- Used in the ILT: CloudSuite Business / CloudSuite Industrial: v9 Training Guide - Navigating the User Interface (v9.00.30)
- Used in the self-paced video course: CloudSuite Business / CloudSuite Industrial / SyteLine: v9 Training Guide - Navigating the User Interface

Take either:

- A public ILT course
- A private on-site workshop

- The four-part interactive series
- The self-paced video course

Public instructor-led training

Type	Course Name	Description
Instructor-led	CloudSuite Business / CloudSuite Industrial: v9 Navigating the User Interface (v9.00.30)	Finding forms; finding, adding, and editing records; running reports, activities, utilities; moving data to and from Excel.

Self-paced Interactive Courses

Start with the first course and work your way down to the bottom of the list. This version of the course doesn't require you perform hands-on exercises in the Demo DB. Use it if you're still waiting to get access to that database.

Type	Course Name	Description
Video	SyteLine: v9 User Interface Part 1 - Finding and Working with Forms	This course covers an introduction to the SyteLine toolbar, master explorer, finding and working with forms, and personalizing the interface. This training is for version(s): 9.00 and all previous versions. Previous course name/code: SL8 User Interface.
Video	SyteLine: v9 User Interface Part 2 - Finding and Displaying Records	This course provides demonstrations and simulated practice exercises using search queries and additional filtering techniques for refining record collections in SyteLine, as well as sorting collections of records and adjusting columns in the grid view. This training is for version(s): 9.00. Previous course name/code: SL8 User Interface.
Video	SyteLine: v9 User Interface Part 3 - Adding, Editing, and Deleting Records	This course covers processes for adding, editing, and deleting records in SyteLine as well as topics on validating data entry, finding and replacing multiple data values, copying records, undoing changes made to records, and row label indicator symbols in grid view. This training is for version(s): 9.00 and all previous versions. Previous course name/code: SL8 User Interface.
Video	SyteLine: v9 User Interface Part 4 - Additional Record Management	This course covers processes for running activities and utilities, printing reports, adding notes to records, and importing/exporting data in SyteLine. This training is for version(s): 9.00 and all previous versions. Previous course name/code: SL8 User Interface. Prerequisites: SyteLine: v9 User Interface Part 1 – Finding and Working with Forms; SyteLine: v9 User Interface Part 2 – Finding and Displaying Records; SyteLine: v9 User Interface Part 3 – Adding, Editing, and Deleting Records.

Self-paced videos

Type	Course Name	Description
Video	CloudSuite Business / CloudSuite Industrial: v9 Navigating the User Interface - eLearning (v9.00.xx)	Finding forms; finding, adding, and editing records; running reports, activities, utilities; moving data to and from Excel..

Human Capital Management

Using Payroll

Estimated time required: 4 hours

Training guides:

- Used in the ILT: CloudSuite Business / CloudSuite Industrial: v9 Training Guide - Using Payroll (v9.00.30)
- Used in the self-paced video course: CloudSuite Business / CloudSuite Industrial / SyteLine: v9 Training Guide - Using Payroll

Take either:

- A public ILT course
- The self-paced video course
- A private on-site workshop

Public instructor-led training

Type	Course Name	Description
Instructor-led	CloudSuite Business / CloudSuite Industrial: v9 Using Payroll (v9.00.30)	This course introduces the payroll functionality in the system, including how to set up and manage payroll, employee, pay rates, tax codes, and direct deposit information.

Self-paced videos

Type	Course Name	Description
Video	CloudSuite Business / CloudSuite Industrial: v9 Using Payroll - eLearning (v9.00.xx)	This course introduces the payroll functionality in the system, including how to set up and manage payroll, employee, pay rates, tax codes, and direct deposit information.

Payroll Interface

Estimated time required: 4 hours

At the current time, this course is taught only on an on-site, private basis. See the section on Learning Options in this guide to find out how to request an event.

Using Human Resources

Estimated time required: 4 hours

Training guides:
- Used in the ILT: CloudSuite Business / CloudSuite Industrial: v9 Training Guide - Using Human Resources (v9.00.30)
- Used in the self-paced video course: CloudSuite Business / CloudSuite Industrial / SyteLine: v9 Training Guide - Using Human Resources

Take either:

- A public ILT course
- The self-paced video course
- A private on-site workshop

Public instructor-led training

Type	Course Name	Description
Instructor-led	CloudSuite Business / CloudSuite Industrial: v9 Using Human Resources (v9.00.30)	This course covers human resources functionality in SyteLine, including how to manage organization, applicant, employee, position, payroll, and benefit information. This training is for SyteLine version 9.00. and all previous versions.

Self-paced videos

Type	Course Name	Description
Video	CloudSuite Business / CloudSuite Industrial: v9 Using Human Resources - eLearning (v9.00.xx)	This course covers human resources functionality , including how to manage organization, applicant, employee, position, payroll, and benefit information.

Industry Packs

Industry Packs

Public instructor-led training

At the current time, Industry Packs are taught only on an on-site, private basis. See the section on Learning Options in this guide to find out how to request an event.

Process Manufacturing

Estimated time required: 1 hour

Take either:

- The self-paced video course
- A private on-site workshop

Public instructor-led training

At the current time, this course is taught only on an on-site, private basis. See the section on Learning Options in this guide to find out how to request an event.

Self-paced videos

Type	Title	Description
Video	SyteLine: v9 Process Manufacturing	Overview of the CloudSuite Industry Pack - Process. This will provide information on setup and execution of the module.

Multi-site

Configuring Multi-site

Estimated time required: 8 hours

Training guide: CloudSuite Business / CloudSuite Industrial / SyteLine: v9 Training Guide - Configuring Multi-site

Take either:

- A public ILT course
- A private on-site workshop

Public instructor-led training

Type	Course Name	Description
Instructor-led	CloudSuite Business / CloudSuite Industrial / SyteLine: v9 Configuring Multi-site	This course covers configuring SyteLine Multi-site. Topics include an overview of Multi-site, setting up replication for categories, creating replication rules, and testing replication. This course also covers establishing the entity and site hierarchy and setting up multi-currency parameters, multi-site parameters, and system parameters. This training is for SyteLine version 9.00 and all previous versions. Click HERE to view course description and agenda.

Using Multi-site

Estimated time required: 16 hours

Training guide: CloudSuite Business / CloudSuite Industrial / SyteLine: v9 Training Guide - Using Multi-site

Take either:

- A public ILT course
- A private on-site workshop

Public instructor-led training

Type	Course Name	Description
Instructor-led	CloudSuite Business / CloudSuite Industrial / SyteLine: v9 Using Multi-site	This course covers using multi-site for Infor Cloudsuite SyteLine. This training is for version: 9.00.

Performance Management

Configuring BI

Estimated time required: 8 hours

Training guide: *coming soon!*

Public instructor-led training

At the current time, this course is taught only on an on-site, private basis. See the section on Learning Options in this guide to find out how to request an event.

Using the Workbench Suite

Estimated time required: 8 hours

Training guide: CloudSuite Business / CloudSuite Industrial: v9 Training Guide - Using the Workbench Suite (v9.00.30)

Take either:

- A public ILT course
- A private on-site workshop
- The self-paced video course

Public instructor-led training

Type	Course Name	Description
Instructor-led	CloudSuite Business / CloudSuite Industrial: v9 Using the Workbench Suite (v9.00.30)	This course covers the tools and capabilities of the system Workbench Suite by providing hands-on practice with key features of the application. Students will gain experience with DataViews, Data Search, DataView Actions, and critical numbers and will explore options for implementing workbenches in their organizations. This training is for versions: 9.00.30 and all previous versions.

Self-paced videos

Type	Title	Description
Video	CloudSuite Business / CloudSuite Industrial: v9 Using the Workbench Suite - eLearning (v9.00.xx)	This course covers the tools and capabilities of the system Workbench Suite by providing hands-on practice with key features of the application. Students will gain experience with DataViews, Data Search, DataView Actions, and critical numbers and will explore options for implementing workbenches in their organizations. This training is for versions: 9.00.20 and all previous versions.

Production Management

Advanced Forecasting

Estimated time required: 16 hours

Public instructor-led training

At the current time, this course is taught only on an on-site, private basis. See the section on Learning Options in this guide to find out how to request an event.

Doc-Trak

Estimated time required: 8 hours

Training guide: CloudSuite Business / CloudSuite Industrial / SyteLine: v9 Training Guide - Using Doc-Trak

Take either:

- A public ILT course
- A private on-site workshop

Public instructor-led training

Type	Course Name	Description
Instructor-led	CloudSuite Business / CloudSuite Industrial / SyteLine: v9 Using Doc-Trak	This course covers Doc-Trak functionality, including creating and viewing Doc-Trak attachments, using Doc-Trak document saving rules, performing Doc-Trak queries, and integrating Doc-Trak with other applications. This training is for version: 9.00.20 and all previous versions.

EDI

Estimated time required: 16 hours

At the current time, this course is taught only on an on-site, private basis. See the section on Learning Options in this guide to find out how to request an event.

Managing Projects

Estimated time required: 8 hours

Training guides:

- Used in the ILT: CloudSuite Business / CloudSuite Industrial: v9 Training Guide - Managing Projects (v9.00.30)
- Used in the self-paced video course: SyteLine: Training Guide - Projects v8.03

Take either:

- A public ILT course
- The self-paced video course
- A private on-site workshop

Public instructor-led training

Type	Title	Description
Instructor-led	CloudSuite Business / CloudSuite Industrial: v9 Managing Projects (v9.00.30)	Setting up parameters, creating estimate projects, creating projects for which actual cost will accumulate, analyzing percent of completion to view costs, planning for and issuing project resources, applying labor, linking purchase orders or requisitions, cross-referencing to a job order, capturing costs, and performing cost analysis at various levels of detail. The course concludes with how to create revenue milestones and recognize revenue for a project.

Self-paced videos

Type	Title	Description
Video	CloudSuite Business / CloudSuite Industrial: v9 Managing Projects - eLearning (v9.00.xx)	Setting up parameters, creating estimate projects, creating projects for which actual cost will accumulate, analyzing percent of completion to view costs, planning for and issuing project resources, applying labor, linking purchase orders or requisitions, cross-referencing to a job order, capturing costs, and performing cost analysis at various levels of detail. The course concludes with how to create revenue milestones and recognize revenue for a project.

Shop-Trak

Estimated time required: 8 hours

Public instructor-led training

At the current time, this course is taught only on an on-site, private basis. See the section on Learning Options in this guide to find out how to request an event.

SytePlan

Estimated time required: 8 hours

Public instructor-led training

At the current time, this course is taught only on an on-site, private basis. See the section on Learning Options in this guide to find out how to request an event.

Using Advanced Planning & Scheduling (APS)

Estimated time required: 24 hours

Training guide:

- Used in the ILT: CloudSuite Industrial / SyteLine: v9 - Training Guide - Using Advanced Planning & Scheduling (APS)
- Used in the self-paced video course:
    - SyteLine: Training Guide - Adv Planning & Scheduling (APS) v8.03
    - SyteLine: Training Guide - Adv Planning & Scheduling (APS) Workshop v8.03

Take either:

- A public ILT course
- The self-paced video course
- A private on-site workshop

The self-paced course is for v8, but the material applies to v9 and the CloudSuites. Read the product release notes to find out what's new on the later version.

Public instructor-led training

Type	Title	Description
Instructor-led	CloudSuite Industrial / SyteLine: v9 Using Advanced Planning & Scheduling (APS)	This course introduces the components, requirements, and procedures to use the CloudSuite Industrial / SyteLine Advanced Planning & Scheduling (APS) system. This training is for version: 9.00.00 to 9.00.20.

Self-paced videos

Start with the first video and work your way down to the bottom of the list.

Type	Title	Description
Video	SyteLine: APS v8.03 - Sec00: Preface Part 01	What you need to start the class
Video	SyteLine: APS v8.03 - Sec00: Preface Part 02	v8.03.10 Update -- Class changes and additions for version 8.03 (make sure you download the v8.03 training guide to see the new material)
Video	SyteLine: APS v8.03 - Sec01: Introduction Part 01	Introduction to the class	Overview of APS tasks and tools
Video	SyteLine: APS v8.03 - Sec01: Introduction Part 02	Review resource model
Video	SyteLine: APS v8.03 - Sec01: Introduction Part 03	Build Kid Carrier BOM, steps 1-5
Video	SyteLine: APS v8.03 - Sec01: Introduction Part 04	Build Kid Carrier BOM, steps 6-11
Video	SyteLine: APS v8.03 - Sec01: Introduction Part 05	Run APS
Video	SyteLine: APS v8.03 - Sec02: Promise Part 01	Plan new orders in real time, part 1
Video	SyteLine: APS v8.03 - Sec02: Promise Part 02	Plan new orders in real time, part 2
Video	SyteLine: APS v8.03 - Sec02: Promise Part 03	Customer order header Get ATP/CTP
Video	SyteLine: APS v8.03 - Sec02: Promise Part 04	Plan forecasts
Video	SyteLine: APS v8.03 - Sec02: Promise Part 05	Plan MPS orders, part 1
Video	SyteLine: APS v8.03 - Sec02: Promise Part 06	Plan MPS orders, part 2
Video	SyteLine: APS v8.03 - Sec02: Promise Part 07	v8.03.10 Update -- Demand Detail Chart APS
Video	SyteLine: APS v8.03 - Sec03: Queue Part 01	Identify orders projecting late
Video	SyteLine: APS v8.03 - Sec03: Queue Part 02	Identify overcapacity issues

Type	Title	Description
Video	SyteLine: APS v8.03 - Sec03: Queue Part 03	Identify projected material shortages
Video	SyteLine: APS v8.03 - Sec03: Queue Part 04	Add overtime & downtime
Video	SyteLine: APS v8.03 - Sec04: Firm Part 01	Identify and firm planned orders that need to be released, part 1
Video	SyteLine: APS v8.03 - Sec04: Firm Part 02	Identify and firm planned orders that need to be released, part 2
Video	SyteLine: APS v8.03 - Sec04: Firm Part 03	Verify materials available for jobs
Video	SyteLine: APS v8.03 - Sec05: Queue, part 2 Part 01	Identify late order issues, part 1
Video	SyteLine: APS v8.03 - Sec05: Queue, part 2 Part 02	Identify late order issues, part 2
Video	SyteLine: APS v8.03 - Sec06: WIP Part 01	Generating the shop floor schedule & dispatch with APS
Video	SyteLine: APS v8.03 - Sec06: WIP Part 02	How APS and the Scheduler work together
Video	SyteLine: APS v8.03 - Sec07: Review Part 01	Wrap up
Video	SyteLine: APS v8.03 - Sec07: Review Part 02	Review exercise, part 1
Video	SyteLine: APS v8.03 - Sec07: Review Part 03	Review exercise, part 2
Video	SyteLine: APS v8.03 - Sec07: Review Part 04	Review exercise, part 3
Video	SyteLine: APS v8.03 - Sec07: Review Part 05	Review exercise, part 4
Video	SyteLine: APS v8.03 - Sec08: What-if Analysis Part 01	Set up a what-if alternative
Video	SyteLine: APS v8.03 - Sec08: What-if Analysis Part 02	Perform what-if analysis as a class | Perform what-if analysis in pairs
Video	SyteLine: APS v8.03 - Sec09: APS Configuration Parameters Part 01	Introduction
Video	SyteLine: APS v8.03 - Sec09: APS Configuration Parameters Part 02	Question 3: Accept Requirements
Video	SyteLine: APS v8.03 - Sec09: APS Configuration Parameters Part 03	Question 3: Infinite (purchased items)
Video	SyteLine: APS v8.03 - Sec09: APS Configuration Parameters Part 04	Question 3: Item type "Other"

Type	Title	Description
Video	SyteLine: APS v8.03 - Sec09: APS Configuration Parameters Part 05	Question 3: Phantom Flag
Video	SyteLine: APS v8.03 - Sec09: APS Configuration Parameters Part 06	Question 3: Dedicated Warehouses
Video	SyteLine: APS v8.03 - Sec09: APS Configuration Parameters Part 07	Question 4: Reorder Point
Video	SyteLine: APS v8.03 - Sec09: APS Configuration Parameters Part 08	Question 4: Mfg Part
Video	SyteLine: APS v8.03 - Sec09: APS Configuration Parameters Part 09	Question 4: Hard-allocated supply (source-linking & configuration)
Video	SyteLine: APS v8.03 - Sec09: APS Configuration Parameters Part 10	Question 4: Pass Requirements
Video	SyteLine: APS v8.03 - Sec09: APS Configuration Parameters Part 11	Question 5: Lead Times
Video	SyteLine: APS v8.03 - Sec09: APS Configuration Parameters Part 12	Question 5: Expedited lead times
Video	SyteLine: APS v8.03 - Sec09: APS Configuration Parameters Part 13	Question 5: PCAL
Video	SyteLine: APS v8.03 - Sec09: APS Configuration Parameters Part 14	Question 6: Sequence, Infinite Resource Capacity After, Cells
Video	SyteLine: APS v8.03 - Sec09: APS Configuration Parameters Part 15	Question 7: resource group Quantity, operation hours
Video	SyteLine: APS v8.03 - Sec09: APS Configuration Parameters Part 16	Question 7: Move, Finish, Move/Finish/Buffer Shift ID
Video	SyteLine: APS v8.03 - Sec09: APS Configuration Parameters Part 17	Question 7: Break Rule
Video	SyteLine: APS v8.03 - Sec09: APS Configuration Parameters Part 18	Question 8: Supply usage tolerance

Type	Title	Description
Video	SyteLine: APS v8.03 - Sec09: APS Configuration Parameters Part 19	Question 8: Order consolidation
Video	SyteLine: APS v8.03 - Sec09: APS Configuration Parameters Part 20	Question 8: Shrink, Yield, Scrap Factor
Video	SyteLine: APS v8.03 - Sec09: APS Configuration Parameters Part 21	Question 8: Safety stock
Video	SyteLine: APS v8.03 - Sec09: APS Configuration Parameters Part 22	Question 8: Time fence preservation
Video	SyteLine: APS v8.03 - Sec09: APS Configuration Parameters Part 23	Question 8: Planned mfg supply switching
Video	SyteLine: APS v8.03 - Sec09: APS Configuration Parameters Part 24	Question 8: Probable
Video	SyteLine: APS v8.03 - Sec09: APS Configuration Parameters Part 25	Question 8: Planning precision
Video	SyteLine: APS v8.03 - Sec09: APS Configuration Parameters Part 26	Question 8: Non-nettable locations
Video	SyteLine: APS v8.03 - Sec09: APS Configuration Parameters Part 27	Question 9: Buffer in time, buffer out time
Video	SyteLine: APS v8.03 - Sec09: APS Configuration Parameters Part 28	Question 10: The Planning Period
Video	SyteLine: APS v8.03 - Sec09: APS Configuration Parameters Part 29	Question 10: Supply Availability
Video	SyteLine: APS v8.03 - Sec09: APS Configuration Parameters Part 30	Question 10: Exception messages, source-linked supply
Video	SyteLine: APS v8.03 - Sec09: APS Configuration Parameters Part 31	Question 10: Planning Method Adjustments
Video	SyteLine: APS v8.03 - Sec09: APS Configuration Parameters Part 32	Question 10: Order prioritization

Type	Title	Description
Video	SyteLine: APS v8.03 - Sec09: APS Configuration Parameters Part 33	Question 10: Database setup & log files
Video	SyteLine: APS v8.03 - Sec09: APS Configuration Parameters Part 34	Question 10: Orders to exclude from the plan
Video	SyteLine: APS v8.03 - Sec09: APS Configuration Parameters Part 35	Questions 11 & 12: what if alternatives & multi-site
Video	SyteLine: APS v8.03 - Sec09: APS Configuration Parameters Part 36	v8.03.10 Update -- Expected Receipts APS
Video	SyteLine: APS v8.03 - Sec09: APS Configuration Parameters Part 37	v8.03.10 Update -- Must Use Future POs
Video	SyteLine: APS v8.03 - Sec10: Class Wrap Up Part 01	Review Planning Fields & Forms	Next Steps

Using Co-products and By-products

Estimated time required: 8 hours

Training guide: SyteLine: Training Guide - Co-Products and By-Products v9

Public instructor-led training

At the current time, this course is taught only on an on-site, private basis. See the section on Learning Options in this guide to find out how to request an event.

Using Job Orders

Estimated time required: 8 hours

Training guides:

- Used in the ILT: CloudSuite Industrial: v9 Training Guide - Using Job Orders (v9.00.30)
- Used in the self-paced video course: CloudSuite Industrial / SyteLine: v9 Training Guide - Using Job Orders

Take either:

- A public ILT course

- The self-paced video course
- A private on-site workshop

Public instructor-led training

Type	Title	Description
Instructor-led	CloudSuite Industrial: v9 Using Job Orders (v9.00.30)	This course covers creating a job bill of material (BOM), setting up job defaults, creating job orders, issuing materials to jobs, entering and posting job transactions, backflushing, posting finished goods to inventory, and the various tools the system offers for helping plan work.

Self-paced videos

Type	Title	Description
Video	CloudSuite Industrial: v9 Using Job Orders - eLearning (v9.00.xx)	This course covers creating a job bill of material (BOM), setting up job defaults, creating job orders, issuing materials to jobs, entering and posting job transactions, backflushing, posting finished goods to inventory, and the various tools the system offers for helping plan work.

Using Factory Track - Shop Floor

Estimated time required: 8 hours

Training guides: CloudSuite Industrial: v9 Training Guide - Using Factory Track - Shop Floor (v9.00.30)

CloudSuite Industrial / SyteLine: v9 Training Guide - Using Factory Track - Shop Floor

Take either:

- A public ILT course
- A private on-site workshop
- The self-paced video course

Type	Title	Description
Instructor-led	CloudSuite Industrial: v9 Using Factory Track - Shop Floor (v9.00.30)	This course covers CloudSuite Industrial / SyteLine Factory Track - Shop Floor functionality including performing labor and material transactions, creating and managing a Kanban system, and viewing and interpreting information and status.

Self-paced videos

Type	Title	Description
Video	CloudSuite Industrial: v9 Using Factory Track Shop Floor - eLearning (v9.00.xx)	This course covers CloudSuite Industrial / SyteLine Factory Track - Shop Floor functionality including performing labor and material transactions, creating and managing a Kanban system, and viewing and interpreting information and status.

Using Factory Track - Time Track

Estimated time required: 8 hours

Training guide: CloudSuite Industrial / SyteLine: v9 Training Guide - Using Factory Track - Time Track

Public instructor-led training

At the current time, this course is taught only on an on-site, private basis. See the section on Learning Options in this guide to find out how to request an event.

Self-paced videos

Type	Title	Description
Video	CloudSuite Industrial: v9 Using Factory Track Warehouse Mobility - eLearning (v9.00.xx)	This course covers basic set up and functionality of Factory Track-Warehouse Mobility. Using simulated mobile scanners, participants will perform common warehouse transactions and then view transactional data within SyteLine.

Using Factory Track – Warehouse Mobility

Estimated time required: 8 hours

Training guides:

- Used in the ILT: [CloudSuite Industrial: v9 Training Guide - Using Factory Track - Warehouse Mobility (v9.00.30)](#)
- Used in the self-paced video course: [CloudSuite Industrial / SyteLine: v9 Training Guide - Using Factory Track - Warehouse Mobility](#)

Take either:

- A public ILT course
- A private on-site workshop
- The self-paced video course

Public instructor-led training

Type	Title	Description
Instructor-led	[CloudSuite Industrial: v9 Using Factory Track - Warehouse Mobility (v9.00.30)](#)	This course covers basic set up and functionality of Factory Track-Warehouse Mobility. Using simulated mobile scanners, participants will perform common warehouse transactions and then view transactional data within SyteLine.

Self-paced videos

Type	Title	Description
Video	[CloudSuite Industrial: v9 Using Factory Track Warehouse Mobility - eLearning (v9.00.xx)](#)	This course covers basic set up and functionality of Factory Track-Warehouse Mobility. Using simulated mobile scanners, participants will perform common warehouse transactions and then view transactional data within SyteLine.

Using Production Schedules and JIT/Kanban

Estimated time required: 16 hours

Training guides:

- Used in the ILT: [CloudSuite Industrial: v9 Training Guide - Using Production Schedules and JIT/Kanban (v9.00.30)](#)
- Used in the self-paced video course: [SyteLine: Training Guide - Repetitive Mfg v8.03](#)

Take either:

- A public ILT course
- The self-paced video course
- A private on-site workshop

The self-paced course is for v8, but the material applies to v9 and the CloudSuites. Read the product release notes to find out what's new in the later version.

Type	Title	Description
Instructor-led	[CloudSuite Industrial: v9 Using Production Schedules and JIT/Kanban (v9.00.30)](#)	This course provides an overview of the repetitive production control system and lists the factors to consider for its implementation. It also covers the setup for repetitive manufacturing, the use of operation control points and backflushing, creation of standard and production schedule BOMs, development and implementation of a production schedule, and the repetitive manufacturing processing.

Self-paced videos

Type	Title	Description
Video	[CloudSuite Industrial: v9 Using Production Schedules and JIT/Kanban - eLearning (v9.00.xx)](#)	This course provides an overview of the repetitive production control system and lists the factors to consider for its implementation. It also covers the setup for repetitive manufacturing, the use of operation control points and backflushing, creation of standard and production schedule BOMs, development and implementation of a production schedule, and the repetitive manufacturing processing.

Using Material Requirements Planning

Estimated time required: 8 hours

Training guides:

- Used in the ILT: [CloudSuite Industrial: v9 Training Guide - Using Material Requirements Planning (v9.00.30)](#)
- Used in the self-paced video course: [SyteLine: Training Guide - Material Requirements Planning (MRP) v8.03](#)

Take either:

- A public ILT course
- The self-paced video course
- A private on-site workshop

The self-paced course is for v8, but the material applies to v9 and the CloudSuites. Read the product release notes to find out what's new on the later version.

Public instructor-led training

Type	Title	Description
Instructor-led	CloudSuite Industrial: v9 Using Material Requirements Planning (v9.00.30)	This course covers Material Requirements Planning (MRP) processes, including setting up items for MRP, setting up a BOM, forecasting, running the MRP activity, creating a master production schedule (MPS), setting MRP parameters, and firming planned orders.

Self-paced videos

Type	Title	Description
Video	CloudSuite Industrial: Using Material Requirements Planning - eLearning (9.00.xx)	This course covers Material Requirements Planning (MRP) processes, including setting up items for MRP, setting up a BOM, forecasting, running the MRP activity, creating a master production schedule (MPS), setting MRP parameters, and firming planned orders.

Using the Scheduler

Estimated time required: 16 hours.

Training guides:

- Other:
  - SyteLine: Training Guide - Scheduler v9
  - SyteLine: Training Guide - Scheduler Workshop v9

- Used in the self-paced video course:
  - SyteLine: Training Guide - Scheduler v8.03
  - SyteLine: Training Guide - Scheduler Workshop v8.03

Take either:

- The self-paced video course
- A private on-site workshop

The self-paced course is for v8, but the material applies to v9 and the CloudSuites. Read the product release notes to find out what's new on the later version.

Public instructor-led training

At the current time, this course is taught only on an on-site, private basis. See the section on Learning Options in this guide to find out how to request an event.

Self-paced videos

Start with the first video and work your way down to the bottom of the list.

Type	Title	Description
Video	SyteLine: Scheduler v8.03 - Sec00: Preface Part 01	What you need to start the class
Video	SyteLine: Scheduler v8.03 - Sec01: Introduction Part 01	Introduction to the class
Video	SyteLine: Scheduler v8.03 - Sec01: Introduction Part 02	Overview of Scheduler tasks and tools
Video	SyteLine: Scheduler v8.03 - Sec01: Introduction Part 03	Review resource model
Video	SyteLine: Scheduler v8.03 - Sec01: Introduction Part 04	Build child carrier scenario, part 1
Video	SyteLine: Scheduler v8.03 - Sec01: Introduction Part 05	Build child carrier scenario, part 2
Video	SyteLine: Scheduler v8.03 - Sec02: Set Job Priorities & Schedule Jobs Part 01	Enter job orders
Video	SyteLine: Scheduler v8.03 - Sec02: Set Job Priorities & Schedule Jobs Part 02	Prioritize jobs
Video	SyteLine: Scheduler v8.03 - Sec02: Set Job Priorities & Schedule Jobs Part 03	Schedule orders
Video	SyteLine: Scheduler v8.03 - Sec03: Identify On-time Completion Issues Part 01	View scheduler analysis, part 1
Video	SyteLine: Scheduler v8.03 - Sec03: Identify On-time Completion Issues Part 02	View scheduler analysis, part 2
Video	SyteLine: Scheduler v8.03 - Sec03: Identify On-time Completion Issues Part 03	Add overtime & downtime
Video	SyteLine: Scheduler v8.03 - Sec04: What-if Analysis Part 01	Add more jobs
Video	SyteLine: Scheduler v8.03 - Sec04: What-if Analysis Part 02	Create a new what-if alternative

Type	Title	Description
Video	SyteLine: Scheduler v8.03 - Sec04: What-if Analysis Part 03	View the schedule in a what-if alternative
Video	SyteLine: Scheduler v8.03 - Sec04: What-if Analysis Part 04	Test changes as a class and in pairs, part 1
Video	SyteLine: Scheduler v8.03 - Sec04: What-if Analysis Part 05	Test changes as a class and in pairs, part 2
Video	SyteLine: Scheduler v8.03 - Sec05: Adjust & Communicate Dispatch Part 01	Adjust dispatch
Video	SyteLine: Scheduler v8.03 - Sec05: Adjust & Communicate Dispatch Part 02	Print dispatch
Video	SyteLine: Scheduler v8.03 - Sec06: Batching Part 01	Introduction
Video	SyteLine: Scheduler v8.03 - Sec06: Batching Part 02	Set up batch definition
Video	SyteLine: Scheduler v8.03 - Sec06: Batching Part 03	Set up batch definition operation
Video	SyteLine: Scheduler v8.03 - Sec06: Batching Part 04	Assign a batch definition
Video	SyteLine: Scheduler v8.03 - Sec06: Batching Part 05	Schedule batches & view status, part 1
Video	SyteLine: Scheduler v8.03 - Sec06: Batching Part 06	Schedule batches & view status, part 2
Video	SyteLine: Scheduler v8.03 - Sec06: Batching Part 07	Manually create a batch
Video	SyteLine: Scheduler v8.03 - Sec06: Batching Part 08	Post partial work
Video	SyteLine: Scheduler v8.03 - Sec07: Review Part 01	Wrap up
Video	SyteLine: Scheduler v8.03 - Sec08: Scheduler Configuration Parameters Part 01	Introduction
Video	SyteLine: Scheduler v8.03 - Sec08: Scheduler Configuration Parameters Part 02	Question 3: must complete & allow overrun
Video	SyteLine: Scheduler v8.03 - Sec08: Scheduler Configuration Parameters Part 03	Question 3: infinite & finite scheduling
Video	SyteLine: Scheduler v8.03 - Sec08: Scheduler Configuration Parameters Part 04	Question 3: Allocation

Type	Title	Description
Video	SyteLine: Scheduler v8.03 - Sec08: Scheduler Configuration Parameters Part 05	Question 4: Introduction and Shift ID
Video	SyteLine: Scheduler v8.03 - Sec08: Scheduler Configuration Parameters Part 06	Question 4: Setup times
Video	SyteLine: Scheduler v8.03 - Sec08: Scheduler Configuration Parameters Part 07	Question 4: Split size
Video	SyteLine: Scheduler v8.03 - Sec08: Scheduler Configuration Parameters Part 08	Question 5: Scheduling parameters
Video	SyteLine: Scheduler v8.03 - Sec08: Scheduler Configuration Parameters Part 09	Work priority rules exercise
Video	SyteLine: Scheduler v8.03 - Sec09: Class Wrap Up Part 01	Review scheduler fields	Next steps

Quality Management

Using Quality Control Solution (QCS) – Customer

Estimated time required: 8 hours

Training guides:

- Used in the ILT: CloudSuite Industrial: v9 Training Guide - Using Quality Control Solution (QCS) - Customer (v9.00.30)
- Used in the self-paced video course: CloudSuite Industrial / SyteLine: v9 Training Guide - Using Quality Control Solution (QCS) - Customer

Take either:

- A public ILT course
- The Self-paced video course
- A private on-site workshop

Public instructor-led training

Type	Title	Description
Instructor-led	CloudSuite Industrial: v9 Using Quality Control Solution (QCS) - Customer (v9.00.30)	This course introduces the Quality Control Solution (QCS) – Customer module and how to identify, track, and control quality information for products being shipped to customers; including customer complaints returns, and certificates of conformance

Self-paced videos

Type	Title	Description
Video	CloudSuite Industrial: v9 Using Quality Control Solution (QCS) - Customer - eLearning (v9.00.xx)	This course introduces the Quality Control Solution (QCS) – Customer module and how to identify, track, and control quality information for products being shipped to customers; including customer complaints returns, and certificates of conformance.

Using Quality Control Solution (QCS) – General

Estimated time required: 8 hours

Training guide: *coming soon!*

At the current time, this course is taught only on an on-site, private basis. See the section on Learning Options in this guide to find out how to request an event.

Using Quality Control Solution (QCS) - In Process

Estimated time required: 8 hours

Training guides:

- CloudSuite Industrial: v9 Training Guide - Using Quality Control Solution (QCS) - In Process (9.00.30)
- Used in the ILT: CloudSuite Industrial / SyteLine: v9 Training Guide - Using Quality Control Solution (QCS) - In Process

Take either:

- A public ILT course
- A private on-site workshop

Public instructor-led training

Type	Title	Description
Instructor-led	CloudSuite Industrial / SyteLine: v9 Using Quality Control Solution (QCS) - In Process	This course covers the various QCS processes involved in managing Work in Process (WIP) material inventory primarily as it relates to handling defective parts, including the automated processing of test results. Test results, disposition procedures, Material Review Requests (MRR), and Corrective Action Requests (CAR) are included in the course. This training is for version: 9.00 and all previous versions. Previous course name/code: SyteLine - Quality Control Solution (QCS) - Supplier and In-Process.

Using Quality Control Solution (QCS) – Supplier

Estimated time required: 8 hours

Training guide: CloudSuite Industrial: v9 Training Guide - Using Quality Control Solution (QCS) - Supplier (v9.00.30)

Take either:

- A public ILT course
- A private on-site workshop

Public instructor-led training

Type	Title	Description
Instructor-led	CloudSuite Industrial: v9 Using Quality Control Solution (QCS) - Supplier (v9.00.30)	This course covers how users review and report on material quality purchased items and items returned to the vendors. Purchase Order (PO) Receiving, Vendor Return Material Authorizations (VRMA), inspection, test results, disposition, Material Review Requests (MRR), Corrective Action Requests (CAR), and Vendor Vouchers and Adjustments are included in the course.

Sales & Order Management

Configuring Portals – Customer and Reseller

Estimated time required: 8 hours

Public instructor-led training

At the current time, this course is taught only on an on-site, private basis. See the section on Learning Options in this guide to find out how to request an event.

Self-paced videos

Use the videos below as an introduction to the topics.

To get the full 8 hours, please schedule an on-site, private training.

Type	Title	Description
Video	SyteLine: v9 Introducing the SyteLine Customer Portal	The purpose of this course is to familiarize you with the SyteLine Customer Portal. This portal provides customers with web access to relevant SyteLine data. This training is applicable to the following: SyteLine versions 9.0 and above. This is a 9 minute self-paced eLearning course. (Course code: 02_0011000_EEN0153_SYT)
Video	SyteLine: v9 Introducing the SyteLine Customer Reseller Portal	The purpose of this course is to familiarize you with the SyteLine Customer Reseller Portal. This portal provides our customer's resellers with web access to relevant SyteLine data across multiple sites. Through this portal they are able to perform all the same functionality as the customer portal, along with some added features. The reseller is able to create their own customers and associate those customers with themselves as the reseller, perform customer service management tasks, as well as add users for their direct customers. Resellers can maintain their customers' records and place orders for them, and can view commissions. This training is applicable to the following: SyteLine versions 9.0 and above. This is an 11 minute self-paced eLearning course. (Course code: 02_0011000_EEN0154_SYT)

Managing Return Material Authorizations

Estimated time required: 8 hours

Training guides:

- Used in the ILT: CloudSuite Business / CloudSuite Industrial: v9 Training Guide - Using Return Material Authorizations (v9.00.30)
- Used in the self-paced video course: CloudSuite Business / CloudSuite Industrial / SyteLine: v9 Training Guide - Using Return Material Authorizations

Take either:

- The public, instructor-led course
- The self-paced video course
- A private on-site workshop

Public instructor-led training

Type	Title	Description
Instructor-led	CloudSuite Business / CloudSuite Industrial: v9 Using Return Material Authorizations (v9.00.30)	This course covers learning the basic return material authorizations (RMAs) functionality in the system to perform authorization of customer returns, receive returned materials back into inventory, process RMA replacements and repairs, and issue and post RMA credit memos. Setting system RMA parameters and defining RMA-related codes are also taught. Additionally, the new RMA extended disposition processing functions to support RMA items that require dispositions for vendor returns, scrapping, or cross-referencing to service repair orders (SROs) for repair are also covered.

Self-paced videos

Type	Title	Description
Video	CloudSuite Business / CloudSuite Industrial: v9 Using Return Material Authorizations - eLearning (v9.00.xx)	This course covers learning the basic return material authorizations (RMAs) functionality in the system to perform authorization of customer returns, receive returned materials back into inventory, process RMA replacements and repairs, and issue and post RMA credit memos. Setting system RMA parameters and defining RMA-related codes are also taught. Additionally, the new RMA extended disposition processing functions to support RMA items that require dispositions for vendor returns, scrapping, or cross-referencing to service repair orders (SROs) for repair are also covered.

Using Advanced Order Entry

Estimated time required: 16 hours

Training guides:

- Used in the ILT: CloudSuite Business / CloudSuite Industrial: v9 Training Guide - Using Advanced Order Entry (v9.00.30)
- Used in the self-paced video course: CloudSuite Business / CloudSuite Industrial / SyteLine: v9 Using Advanced Order Entry

Take either:

- A public ILT course
- The self-paced video course
- A private on-site workshop

Public instructor-led training

Type	Title	Description
Instructor-led	CloudSuite Business / CloudSuite Industrial: v9 Using Advanced Order Entry (v9.00.30)	This course covers advanced order entry processes, including managing inventory, reserving inventory, pricing items, using sales tax systems, processing orders and credits, adjusting prices, creating progressive bills, setting up and processing commissions, promotional pricing, and rebates, and using surcharge functionality.

Self-paced videos

Type	Title	Description
Video	CloudSuite Business / CloudSuite Industrial: v9 Using Advanced Order Entry - eLearning (v9.00.xx)	This course covers advanced order entry processes, including managing inventory, reserving inventory, pricing items, using sales tax systems, processing orders and credits, adjusting prices, creating progressive bills, setting up and processing commissions, promotional pricing, and rebates, and using surcharge functionality.

Using Customer Relationship Management

Estimated time required: 4 hours

Training guides:

- Used in the ILT: CloudSuite Business / CloudSuite Industrial: v9 Training Guide - Using Customer Relationship Management (v9.00.30)

- Used in the self-paced video course: CloudSuite Business / CloudSuite Industrial / SyteLine: v9 Training Guide - Using Customer Relationship Management

Take either:

- A public ILT course
- The self-paced video course
- A private on-site workshop

Public instructor-led training

Type	Title	Description
Instructor-led	CloudSuite Business / CloudSuite Industrial: v9 Using Customer Relationship Management (v9.00.30)	This course introduces SyteLine's Customer Relationship Management. Topics include how to set up supporting files, creating and maintaining contacts, prospects and customers, creating leads and opportunities, creating marketing campaigns, and using the Salesperson Home form. The course will conclude with how to integrate and sync Outlook to Customer Relationship Management.

Self-paced videos

Type	Title	Description
Video	CloudSuite Business / CloudSuite Industrial: v9 Using Customer Relationship Management - eLearning (v9.00.xx)	This course introduces SyteLine's Customer Relationship Management. Topics include how to set up supporting files, creating and maintaining contacts, prospects and customers, creating leads and opportunities, creating marketing campaigns, and using the Salesperson Home form. The course will conclude with how to integrate and sync Outlook to Customer Relationship Management.

Using Customer Service/Order Entry

Estimated time required: 8 hours

Training guides:

- Used in the ILT: CloudSuite Business / CloudSuite Industrial: v9 Training Guide - Using Customer Service/Order Entry (v9.00.30)
- Used in the self-paced video course: CloudSuite Business / CloudSuite Industrial / SyteLine: v9 Training Guide Using Customer Service/Order Entry

Take either:

- A public ILT course

- The self-paced video course
- A private on-site workshop

Public instructor-led training

Type	Title	Description
Instructor-led	CloudSuite Business / CloudSuite Industrial: v9 Using Customer Service/Order Entry (v9.00.30)	This course covers creating customer records, setting up customer order parameters, and creating, shipping, and invoicing customer orders. Basic customer service activities and using the Customer Service Home form are also covered.

Self-paced videos

Type	Title	Description
Video	CloudSuite Business / CloudSuite Industrial: v9 Using Customer Service/Order Entry - eLearning (v9.00.xx)	This course covers creating customer records, setting up customer order parameters, and creating, shipping, and invoicing customer orders. Basic customer service activities and using the Customer Service Home form are also covered.

Service Management

Using Advanced Plant Maintenance

Estimated time required: 8 hours

Training guide: CloudSuite Business / CloudSuite Industrial: v9 Training Guide - Using Advanced Plant Maintenance (v9.00.30)

Take either:

- A public ILT course
- A private on-site workshop

Public instructor-led training

Type	Title	Description
Instructor-led	CloudSuite Business / CloudSuite Industrial: v9 Using Advanced Plant Maintenance (v9.00.30)	This course covers APM functionality, including creating service items and units, creating partners, creating and escalating incidents, creating service order templates, and creating service request orders (SROs).

Using Service

Estimated time required: 8 hours

Training guides:

- Used in the ILT: CloudSuite Business / CloudSuite Industrial: v9 Training Guide - Using Service (v9.00.30)
- Used in the self-paced video course: CloudSuite Business / CloudSuite Industrial / SyteLine: v9 Training Guide - Using Service

Take either:

- A public ILT course
- The self-paced video course
- A private on-site workshop

Public instructor-led training

Type	Title	Description
Instructor-led	CloudSuite Business / CloudSuite Industrial: v9 Using Service (v9.00.30)	Setting up and using incidents, service orders and scheduling, and contracts. Basic configuration.

Self-paced videos

Type	Title	Description
Video	CloudSuite Business / CloudSuite Industrial: v9 Using Service - eLearning (v9.00.xx)	Setting up and using incidents, service orders and scheduling, and contracts. Basic configuration.

Supply Chain Management

Configuring Portals - Vendor

Estimated time required: 8 hours

Public instructor-led training

Type	Title	Description
Instructor-led	CloudSuite Business / CloudSuite Industrial: v9 Configuring Portals - Vendors (9.00.30)	The purpose of this course is to familiarize The Vendor Portal is a webpage product that provides the company's vendors a convenient way to access relevant information. The pages work directly with live data from the SyteLine application and can be accessed through a web browser. Through the Vendor Portal the Vendor is able to view and manage Inventory, Contracted items, Consigned Inventory, Item Price Requests, Purchase Orders, Planned Orders and On Time Delivery information. This training is applicable to the following: SyteLine version 9.0 and above. This is an 8 minute self-paced eLearning course.

Self-paced videos

Use the video below as an introduction to the topic.

To get the full 8 hours, please schedule an on-site, private training.

Type	Title	Description
Video	SyteLine: v9 Introducing the SyteLine Vendor Portal	The purpose of this course is to familiarize The Vendor Portal is a webpage product that provides the company's vendors a convenient way to access relevant information. The pages work directly with live data from the SyteLine application and can be accessed through a web browser. Through the Vendor Portal the Vendor is able to view and manage Inventory, Contracted items, Consigned Inventory, Item Price Requests, Purchase Orders, Planned Orders and On Time Delivery information. This training is applicable to the following: SyteLine version 9.0 and above. This is an 8 minute self-paced eLearning course.

Managing Inventory

Estimated time required: 16 hours.

Training guides:

- Used in the ILT: CloudSuite Business / CloudSuite Industrial: v9 Training Guide - Managing Inventory (v9.00.30)
- Used in the self-paced video course: SyteLine: Training Guide - Inventory Control v8.03

Take either:

- A public ILT course
- The self-paced video course
- A private on-site workshop

The self-paced course is for v8, but the material applies to v9 and the CloudSuites. Read the product release notes to find out what's new on the later version.

Public instructor-led training

Type	Title	Description
Instructor-led	CloudSuite Business / CloudSuite Industrial: v9 Managing Inventory (v9.00.30)	Creating warehouses, items, & stocking locations; Lot and serial number tracking and prefixes; cycle counting and physical inventory; inventory transactions; transfer orders; surcharges; pieces; item dimensions; mfg. part numbers; basic configuration.

Self-paced videos

Type	Title	Description
Video	CloudSuite Business / CloudSuite Industrial: v9 Managing Inventory - eLearning (v9.00.xx)	This course covers basic inventory management functions, including setting inventory control parameters, creating inventory items, using lot and serial number tracking, using inventory forms and reports to monitor inventory status, performing inventory cycle counts and physical inventory counts, completing miscellaneous inventory transactions, and creating, shipping, and receiving transfer order items..

The topics below are included in the appendix of the v8.03 training guide.

Type	Title	Description
Video	SyteLine: Inventory Ctrl v8.03 - Sec12A: Manufacturer Part Numbers Part 01	Overview	Manufacturers	Manufacturer Items	Item Manufacturers	Example: purchase order lines

Type	Title	Description
Video	SyteLine: Inventory Ctrl v8.03 - Sec12B: Item and Lot Attributes Part 01	Overview	Creating item attribute groups	Creating lot attribute groups	Selecting attribute groups	Entering item attributes	Entering lot attributes
Video	SyteLine: Inventory Ctrl v8.03 - Sec12C: Inventory Pieces Part 01	Overview	Creating piece dimension groups	Selecting piece dimension groups	Entering item pieces	Updating pieces at receipt and issue
Video	SyteLine: Inventory Ctrl v8.03 - Sec12D: Inventory Consigned to Customer Part 01	Overview	General setup steps	Warehouse	Item\warehouse	Customer ship-tos	TO quick entry	CO quick entry	Inventory Consigned to Customer
Video	SyteLine: Inventory Ctrl v8.03 - Sec12E: Inventory Consigned from Vendor Part 01	Overview	General setup steps	Inventory parameters	Warehouse	Item/warehouse	Item warehouse costs	Vendors	Inventory consigned from vendor summary

Using Purchase Orders and Requisitions

Estimated time required: 8 hours

Training guides:

- Used in the ILT: CloudSuite Business / CloudSuite Industrial: v9 Training Guide - Using Purchase Orders and Requisitions (v9.00.30)
- Used in the self-paced video course: CloudSuite Business / CloudSuite Industrial / SyteLine: Using Purchase Orders and Requisitions

Take either:

- A public ILT course
- The self-paced video course
- A private on-site workshop

Public instructor-led training

Type	Title	Description
Instructor-led	CloudSuite Business / CloudSuite Industrial: v9 Using Purchase Orders and Requisitions (v9.00.30)	Vendors, purchase orders, blanket purchase orders, purchase order requisitions, basic configuration.

Type	Title	Description
Video	CloudSuite Business / CloudSuite Industrial: v9 Using Purchase Orders and Requisitions - eLearning (v9.00.xx)	Vendors, purchase orders, blanket purchase orders, purchase order requisitions, basic configuration.

Using Request for Quote

Estimated time required: 4 hours

Training guide: CloudSuite Business / CloudSuite Industrial: v9 Training Guide - Using Request for Quote (v9.00.30)

Take either:

- A public ILT course
- A private on-site workshop
- The self-paced video course

Public instructor-led training

Type	Title	Description
Instructor-led	CloudSuite Business / CloudSuite Industrial: v9 Using Request for Quote (v9.00.30)	This course covers the fundamentals of the Request for Quote (RFQ) module, including creating an RFQ, distributing an RFQ, selecting a vendor and closing an RFQ.

Self-paced videos

Type	Title	Description
Video	CloudSuite Business / CloudSuite Industrial: v9 Using Request for Quote - eLearning (v9.00.xx)	This course covers the fundamentals of the Request for Quote (RFQ) module, including creating an RFQ, distributing an RFQ, selecting a vendor and closing an RFQ.

Technology

Administering the System

Estimated time required: 8 hours

Training guides:

- Used in the ILT: [CloudSuite Business / CloudSuite Industrial: v9 Training Guide - Administering the System (v9.00.30)](#)
- Used in the self-paced video course: [SyteLine: Training Guide - System Administration Overview v8.02](#)

Take either:

- A public ILT course
- The self-paced video course
- A private on-site workshop

The self-paced course is for v8, but the material applies to v9 and the CloudSuites. Read the product release notes to find out what's new on the later version.

Public instructor-led training

Type	Title	Description
Instructor - led	[CloudSuite Business / CloudSuite Industrial: v9 Administering the System (v9.00.30)](#)	This course covers the Infor framework architecture and basic system administration tasks, including: creating databases, editing configurations, setting up the Infor TaskMan service, managing background tasks, managing users and groups, creating audit trails, and working with various other system administration forms and utilities. This training is for versions: 9.00.20 and all previous versions.

Self-paced videos

Start with the first video and work your way down to the bottom of the list.

Type	Title	Description
Video	[SyteLine: Sys Admin Overview v8.02 - Section 1 - Framework Architecture](#)	Section 01: Framework Architecture
Video	[SyteLine: Sys Admin Overview v8.02 - Section 2 - Database Creation](#)	Section 02: Database Creation

Type	Title	Description
Video	SyteLine: Sys Admin Overview v8.02 - Section 3 - Audit Trails	Section 03: Audit Trails
Video	SyteLine: Sys Admin Overview v8.02 - Section 4 - Miscellaneous Forms & Utilities	Section 04: Miscellaneous Forms and Utilities
Video	SyteLine: Sys Admin Overview v8.02 - Section 5 - User Management - Users	Section 05: SyteLine User Management - Users
Video	SyteLine: Sys Admin Overview v8.02 - Section 6 - User Management - Authorizations	Section 06: SyteLine User Management - Authorizations

Bartender

Estimated time required: 4 hours

Public instructor-led training

At the current time, this course is taught only on an on-site, private basis. See the section on Learning Options in this guide to find out how to request an event.

Creating Form Personalizations

Estimated time required: 8 hours

Training guides:

- Other: CloudSuite Business / CloudSuite Industrial / SyteLine: v9 Training Guide - Creating Form Personalizations
- Used in the self-paced video course: SyteLine: Training Guide - Forms Personalization v8.02

Take either:

- A public ILT class
- The self-paced video course
- A private on-site workshop

The self-paced course is for v8, but the material applies to v9 and the CloudSuites. Read the product release notes to find out what's new on the later version.

Public instructor-led training

At the current time, this course is taught only on an on-site, private basis. See the section on Learning Options in this guide to find out how to request an event.

Self-paced videos

Start with the first video and work your way down to the bottom of the list.

Type	Title	Description
Video	SyteLine: Forms Personalization v8 - Sec01: Forms Editing Permissions Part 01	Form Editing Scope | Form Editing Permissions | Site Developer | Full User | Basic User & None
Video	SyteLine: Forms Personalization v8 - Sec01: Forms Editing Permissions Part 02	Form Editing Permissions Exercise
Video	SyteLine: Forms Personalization v8 - Sec02: Basic Form Editing Part 01	Changing Font and Color Defaults on Forms | Changing Basic Display Properties | Setting Tab Order for Components | Revert Form Definition
Video	SyteLine: Forms Personalization v8 - Sec02: Basic Form Editing Part 02	Basic Form Editing Exercise
Video	SyteLine: Forms Personalization v8 - Sec03: Architecture in More Detail Part 01	The Form Data, IDO,and Database Relationship | Inheritance Car Analogy | Inheritance Hierarchy
Video	SyteLine: Forms Personalization v8 - Sec03: Architecture in More Detail Part 02	Inheritance Hierarchy | The Main Point
Video	SyteLine: Forms Personalization v8 - Sec03: Architecture in More Detail Part 03	SyteLine Framework Exercise
Video	SyteLine: Forms Personalization v8 - Sec04: Working with Components Part 01	List of Components in SyteLine | Adding Components to a Form | Aligning and Arranging Components on a Form
Video	SyteLine: Forms Personalization v8 - Sec04: Working with Components Part 02	Adding Components Exercise
Video	SyteLine: Forms Personalization v8 - Sec05: Inherited Properties Part 01	Adding Specific Components | Enhanced Combo Box | Component Class | Property Class Extensions | Binding Components to IDO Properties
Video	SyteLine: Forms Personalization v8 - Sec05: Inherited Properties Part 02	Inherited Properties Exercise
Video	SyteLine: Forms Personalization v8 - Sec06: List Sources Part 01	List Sources | IDO Collection

Type	Title	Description
Video	SyteLine: Forms Personalization v8 - Sec06: List Sources Part 02	In Line List
Video	SyteLine: Forms Personalization v8 - Sec06: List Sources Part 03	List Sources Exercise
Video	SyteLine: Forms Personalization v8 - Sec07: Validators Part 01	Validation | Validate Immediately | Validator Messages | Types of Validators | Considerstions When Using Validators | Adding a Validator to a Component
Video	SyteLine: Forms Personalization v8 - Sec07: Validators Part 02	Validators Exercise
Video	SyteLine: Forms Personalization v8 - Sec08: Strings Part 01	Static Label Component | Strings | StyeLine Use of Strings | Creating a New String | Viewing an Editing Strings
Video	SyteLine: Forms Personalization v8 - Sec08: Strings Part 02	Strings Exercise
Video	SyteLine: Forms Personalization v8 - Sec09: UET's & User-Defined Types Part 01	Adding UETs | User-Defined Types
Video	SyteLine: Forms Personalization v8 - Sec09: UET's & User-Defined Types Part 02	User-Defined Type Exercise
Video	SyteLine: Forms Personalization v8 - Sec09: UET's & User-Defined Types Part 03	User Extended Table (UET) Exercise
Video	SyteLine: Forms Personalization v8 - Sec10: Event Handlers Part 01	Push Button Form Component | Events and Event Handlers | Adding an Event Handler to a Form Component | Adding a Push Button Form Component
Video	SyteLine: Forms Personalization v8 - Sec10: Event Handlers Part 02	Event Handler Exercise
Video	SyteLine: Forms Personalization v8 - Sec11: Creating a New Form Part 01	Copying a Form | Creating a New Form

Extending the Application with Mongoose

Estimated time required: 16 hours

Training guide: [CloudSuite Business / CloudSuite Industrial: v9 Training Guide - Extending the Application with Mongoose (v9.00.30)](#)

Take either:

- A public ILT class
- A private on-site workshop

Public instructor-led training

Type	Title	Description
Instructor - led	[CloudSuite Business / CloudSuite Industrial: v9 Extending the Application with Mongoose (v9.00.30)](#)	This course covers the Mongoose framework capabilities used to enhance and extend the system including building tables, Intelligent Data Objects (IDOs), and forms. This training is for versions: 9.00.20 and all previous versions.

Infor Portal Foundation

Estimated time required: 2 hours

Take either:

- The self-paced video course
- A private on-site workshop

Public instructor-led training

At the current time, this course is taught only on an on-site, private basis. See the section on Learning Options in this guide to find out how to request an event.

Self-paced videos

Type	Title	Description
Video	Infor Portal Foundation: Using Datasource and Collection Definitions	The purpose of this course is to explore the use of the Datasource and Collection definitions in portals created with Infor Portal Foundation. This training is applicable to the following: Infor applications that use Infor Portal Foundation version 1.0 and above. This is a 10 minute self-paced eLearning course. (Course code: 02_0011000_EEN0159_SYT)
Video	Infor Portal Foundation: Using Layout Alert and AlterFilter Events	The purpose of this course is to explore the use of the Layout Alert and AlterFilter events in portals created with Infor Portal Foundation. This training is applicable to the following: Infor applications that use Infor Portal Foundation version 1.0 and above. This is an 8 minute self-paced eLearning course. (Course code: 02_0011000_EEN0163_SYT)
Video	Infor Portal Foundation: Using Layout Definitions with Scripting	The purpose of this course is to explore the use of layout definitions with scripting in portals created with Infor Portal Foundation. This training is applicable to the following: Infor applications that use Infor Portal Foundation version 1.0 and above. This is an 8 minute self-paced eLearning course. (Course code: 02_0011000_EEN0162_SYT)
Video	Infor Portal Foundation: Using Page Sets	The purpose of this course is to explore the use of page sets in portals created with Infor Portal Foundation. This training is applicable to the following: Infor applications that use Infor Portal Foundation version 1.0 and above. This is a 5 minute self-paced eLearning course. (Course code: 02_0011000_EEN0165_SYT)
Video	Infor Portal Foundation: Using the Editable Originator and Feature Activation	The purpose of this course is to explore the use of the Editable Originator functionality and Feature Activation in portals created with Infor Portal Foundation. This training is applicable to the following: Infor applications that use Infor Portal Foundation version 1.0 and above. This is an 8 minute self-paced eLearning course.
Video	Infor Portal Foundation: Using the Field Display Format	The purpose of this course is to explore the use of the Field Display format in portals created with Infor Portal Foundation. This training is applicable to the following: Infor applications that use Infor Portal Foundation version 1.0 and above. This is an 7 minute self-paced eLearning course. (Course code: 02_0011000_EEN0161_SYT)
Video	Infor Portal Foundation: Using the Grid	The purpose of this course is to explore the Grid application used within Infor Portal Foundation web portals. This training is applicable to the following Infor SyteLine version: 10.0. This course is a 6-minute, self-paced course.

Type	Title	Description
Video	Infor Portal Foundation: Using the Layout Editor	The purpose of this course is to explore the use of the Layout Editor in portals created with Infor Portal Foundation. This training is applicable to the following: Infor applications that use Infor Portal Foundation version 1.0 and above. This is an 8 minute self-paced eLearning course. (Course code: 02_0011000_EEN0156_SYT)
Video	Infor Portal Foundation: Using the Portal Manager	The purpose of this course is to explore the Portal Manager application used to configure, manage, and monitor Infor Portal Foundation web portals. This training is applicable to the following Infor SyteLine version: 10.0. This course is a 20-minute, self-paced course.
Video	Infor Portal Foundation: Using the Portal Manager Diagnostics	The purpose of this course is to explore the use of Portal Manager Diagnostics in portals created with Infor Portal Foundation. This training is applicable to the following: Infor applications that use Infor Portal Foundation version 1.0 and above. This is an 9 minute self-paced eLearning course. (Course code: 02_0011000_EEN0157_SYT)
Video	Infor Portal Foundation: Using User Defined Styles & Style Families	The purpose of this course is to explore the use of user-defined styles and style families in portals created with Infor Portal Foundation. This training is applicable to the following: Infor applications that use Infor Portal Foundation version 1.0 and above. This is an 6 minute self-paced eLearning course. (Course code: 02_0011000_EEN0164_SYT)
Video	Infor Portal Foundation: Using Web Parts and Site Pages	The purpose of this course is to explore the use of web parts and site pages in portals created with Infor Portal Foundation. This training is applicable to the following: Infor applications that use Infor Portal Foundation version 1.0 and above. This is a 4 minute self-paced eLearning course. (Course code: 02_0011000_EEN0160_SYT)

Mobile

Estimated time required: 4 hours

Public instructor-led training

At the current time, this course is taught only on an on-site, private basis. See the section on Learning Options in this guide to find out how to request an event.

Remote Service Manager & Service Mobile

Estimated time required: 4 hours

Public instructor-led training

At the current time, this course is taught only on an on-site, private basis. See the section on Learning Options in this guide to find out how to request an event.

SQL Server Reporting Services (SSRS)

Estimated time required: 16 hours

Training guide: CloudSuite Business / CloudSuite Industrial / SyteLine: v9 Training Guide - Creating Reports with SQL Server Reporting Services (SSRS)

Take either:

- The self-paced video course
- A private on-site workshop

Public instructor-led training

Type	Title	Description
Instructor - led	CloudSuite Business / CloudSuite Industrial / SyteLine: v9 Creating Reports with SQL Server Reporting Services (SSRS)	Any course content that refers to SyteLine also applies to CloudSuite Business and CloudSuite Industrial.

Using the Application Event System

Estimated time required: 16 hours

Training guide: CloudSuite Business / CloudSuite Industrial / SyteLine: v9 Training Guide - Using the Application Event System

Take either:

- A public ILT course
- A private on-site workshop

Public instructor-led training

Type	Title	Description
Instructor - led	CloudSuite Business / CloudSuite Industrial / SyteLine: v9 Using the Application Event System	Any course content that refers to SyteLine also applies to CloudSuite Business and CloudSuite Industrial.